Indicatori fondamentali di prestazione (KPI) - quarto trimestre 2025

Lo scopo di questo documento vuole essere quello di dare la possibilità ad Autorità e Terze Parti d confrontare gli indicatori di prestazione delle interfacce
con le statistiche relative all'utilizzo delle API resposte per le Terze Parti

| | Mito & C | | | | | | API TPP | | | | | | | |
| | Uptime | Downtime | VERIFICA_PAGAMENTO | CONFERMA_PAGAMENTO | INFO_SALDO | LISTA_MOVIMENTI | Uptime | Downtime | VERIFICA_PAGAMENTO | CONFERMA_PAGAMENTO | INFO_SALDO | LISTA_MOVIMENTI | Fund Confirmation | Error Rate |
Calendar date (24h based on JST)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20251001	98,96	1,04	112	420	199	144			0	0	0	0	0	0
20251002	99,31	0,69	115	439	330	156			0	0	0	0	0	0
20251003	99,16	0,84	128	445	269	292			0	0	0	0	0	0
20251006	98,96	1,04	133	361	247	167			0	0	0	0	0	0
20251007	98,96	1,04	135	510	189	163			0	0	0	0	0	0
20251008	98,96	1,04	156	632	180	303			0	0	0	0	0	0
20251009	98,96	1,04	139	626	434	224			0	0	0	0	0	0
20251010	98,86	1,14	162	565	388	513			0	0	0	0	0	0
20251013	98,96	1,04	146	396	245	400			0	0	0	0	0	0
20251014	98,74	1,26	120	367	497	348			0	0	0	0	0	0
20251015	99,16	0,84	95	317	253	219			0	0	0	0	0	0
20251016	99,16	0,84	94	428	265	425			0	0	0	0	0	0
20251017	99,16	0,84	76	363	373	345			0	0	0	0	0	0
20251020	99,16	0,84	100	311	253	313			0	0	0	0	0	0
20251021	99,16	0,84	93	369	277	218			0	0	0	0	0	0
20251022	98,86	1,14	72	229	306	198			0	0	0	0	0	0
20251023	99,16	0,84	71	258	137	137			0	0	0	0	0	0
20251024	99,16	0,84	68	249	222	294			0	0	0	0	0	0
20251027	98,94	1,06	78	382	317	163			0	0	0	0	0	0
20251028	99,16	0,84	78	320	296	382			0	0	0	0	0	0
20251029	99,16	0,84	73	216	146	283			0	0	0	0	0	0
20251030	98,94	1,06	88	379	305	305			0	0	0	0	0	0
20251031	99,16	0,84	100	454	449	280			0	0	0	0	0	0
20251103	99,16	0,84	116	424	521	365			0	0	0	0	0	0
20251104	99,16	0,84	121	454	336	372			0	0	0	0	0	0
20251105	99,16	0,84	108	329	249	453			0	0	0	0	0	0
20251106	99,16	0,84	112	550	271	238			0	0	0	0	0	0
20251107	99,16	0,84	150	536	453	181			0	0	0	0	0	0
20251109	99,16	0,84	16	71	56	26			0	0	0	0	0	0

Calendar date (24h based on JST)	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Fund Confirmation	Error Rate
	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20251110	99,05	0,95	154	736	376	376			0	0	0	0	0	0
20251111	99,31	0,69	147	477	300	264			0	0	0	0	0	0
20251112	98,4	1,6	104	331	384	384			0	0	0	0	0	0
20251113	99,31	0,69	119	513	390	327			0	0	0	0	0	0
20251114	99,16	0,84	96	448	182	153			0	0	0	0	0	0
20251117	99,16	0,84	88	224	260	331			0	0	0	0	0	0
20251118	99,16	0,84	96	393	216	334			0	0	0	0	0	0
20251119	99,16	0,84	94	371	145	145			0	0	0	0	0	0
20251120	99,16	0,84	83	231	244	271			0	0	0	0	0	0
20251121	99,16	0,84	78	249	157	207			0	0	0	0	0	0
20251123	99,16	0,84	4	13	11	18			0	0	0	0	0	0
20251124	99,16	0,84	77	301	365	283			0	0	0	0	0	0
20251125	99,16	0,84	109	257	376	206			0	0	0	0	0	0
20251126	98,75	1,25	82	239	147	258			0	0	0	0	0	0
20251127	98,91	1,09	108	294	394	305			0	0	0	0	0	0
20251128	98,96	1,04	121	371	374	308			0	0	0	0	0	0
20251201	99,05	0,95	117	324	522	404			0	0	0	0	0	0
20251202	99,16	0,84	134	506	433	318			0	0	0	0	0	0
20251203	99,05	0,95	144	575	176	242			0	0	0	0	0	0
20251204	98,96	1,04	157	369	434	271			0	0	0	0	0	0
20251205	98,96	1,04	177	616	448	448			0	0	0	0	0	0
20251206	98,96	1,04	14	70	56	22			0	0	0	0	0	0
20251207	98,96	1,04	9	44	22	28			0	0	0	0	0	0
20251209	98,85	1,15	177	476	429	263			0	0	0	0	0	0
20251210	98,96	1,04	190	567	392	561			0	0	0	0	0	0
20251211	98,85	1,15	162	511	375	339			0	0	0	0	0	0
20251212	98,96	1,04	108	284	342	309			0	0	0	0	0	0
20251213	98,96	1,04	12	47	51	42			0	0	0	0	0	0
20251215	98,85	1,15	144	346	401	229			0	0	0	0	0	0
20251216	98,85	1,15	166	729	516	400			0	0	0	0	0	0
20251217	98,85	1,15	171	414	326	431			0	0	0	0	0	0
20251218	98,85	1,15	184	791	360	360			0	0	0	0	0	0
20251219	98,54	1,46	178	805	300	373			0	0	0	0	0	0
20251222	98,96	1,04	155	435	434	561			0	0	0	0	0	0
20251223	99,16	0,84	152	551	517	400			0	0	0	0	0	0
20251225	99,16	0,84	1	5	13	18			0	0	0	0	0	0
20251229	98,96	1,04	203	689	280	280			0	0	0	0	0	0
20251230	99,07	0,93	151	677	348	461			0	0	0	0	0	0
20251231	99,16	0,84	66	178	228	142			0	0	0	0	0	0

	KPI	Definition	Calculation method
Mito & C	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds
	VERIFICA_PAGAMENTO	Payment initiation: daily average of the response rate in relation to the banking verification services and preparation of payment request, following these criteria: calculation on the basis of the sum of payment operations carried out with daily deadlines	Daily average response time in milliseconds (ms) by getting the information from the system log
	CONFERMA_PAGAMENTO	Payment confirmation: daily average of the response rate in relation to the banking payment services: calculation basis made of the operations carried out daily with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	INFO_SALDO	Statement visualisation: daily average of the response rate in relation to the statement visualisation, following these criteria: calculation basis made by the statement visualisation operations, carried out with daily deadlines; or calculation basis made by all the operation for the visualisation of the detailed transactions on the account, carried out with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	LISTA_MOVIMENTI	List of movements: daily average of the response rate in relation to the operations concerning the movements visualisation on a recurring pilot base test	Daily average response time in milliseconds (ms) by getting the information from the system log
	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds

API TPP			
API TPP	VERIFICA_PAGAMENTO	Payment initiation: daily average of the response rate in relation to the banking verification services and preparation of payment request, following these criteria: calculation on the basis of the sum of payment operations carried out with daily deadlines	Daily average response time in milliseconds (ms) by getting the information from the system log
	CONFERMA_PAGAMENTO	Payment confirmation: daily average of the response rate in relation to the banking payment services: calculation basis made of the operations carried out daily with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	INFO_SALDO	Statement visualisation: daily average of the response rate in relation to the statement visualisation, following these criteria: calculation basis made by the statement visualisation operations, carried out with daily deadlines; or calculation basis made by all the operation for the visualisation of the detailed transactions on the account, carried out with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	LISTA_MOVIMENTI	List of movements: daily average of the response rate in relation to the operations concerning the movements visualisation on a recurring pilot base test	Daily average response time in milliseconds (ms) by getting the information from the system log
	Fund Confirmation	The daily average time (in milliseconds) taken, per request, for Cabel to provide the PISP with a 'yes/no' confirmation of funds	Daily average response time in milliseconds (ms) by getting the information from the system log
	Error Rate	The daily error response rate – calculated as the number of error messages concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by Cabel from AISPs, PISPs and CBPIIs in the same day.	Calculated as the number of error messages (e.g. HTTP 408, 503, 500) concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by