MUFG

CABEL

Indicatori fondamentali di prestazione (KPI) - terzo trimestre 2026

Lo scopo di questo documento vuole essere quello di dare la possibilità ad Autorità e Terze Parti d confrontare gli indicatori di prestazione delle interfacce con le statistiche relative all'utilizzo delle API resposte per le Terze Parti

	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Fund Confirmation	Error Rate
Calendar date (24h based on JST)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20260701	99.16	0.84	122	384	307	396			0	0	0	0	0	0
20260702	99.16	0.84	128	438	152	352			0	0	0	0	0	0
20260703	98.96	1.04	143	521	319	267			0	0	0	0	0	0
20260705	99.31	0.69	7	26	38	16			0	0	0	0	0	0
20260706	99.16	0.84	133	547	406	253			0	0	0	0	0	0
20260707	99.16	0.84	275	893	286	369			0	0	0	0	0	0
20260708	99.16	0.84	167	385	233	177			0	0	0	0	0	0
20260709	99.16	0.84	169	727	176	204			0	0	0	0	0	0
20260710	99.16	0.84	179	621	370	220			0	0	0	0	0	0
20260711	99.16	0.84	14	55	38	24			0	0	0	0	0	0
20260713	99.16	0.84	144	599	314	405			0	0	0	0	0	0
20260714	99.16	0.84	103	351	320	377			0	0	0	0	0	0
20260715	99.16	0.84	165	533	259	314			0	0	0	0	0	0
20260716	99.16	0.84	117	457	292	344			0	0	0	0	0	0
20260717	99.16	0.84	109	331	121	212			0	0	0	0	0	0
20260720	98.96	1.04	120	311	225	252			0	0	0	0	0	0
20260721	98.96	1.04	101	437	126	316			0	0	0	0	0	0
20260722	98.96	1.04	93	423	163	141			0	0	0	0	0	0
20260723	98.96	1.04	82	297	221	157			0	0	0	0	0	0
20260724	98.96	1.04	98	337	135	241			0	0	0	0	0	0
20260725	98.96	1.04	10	42	42	50			0	0	0	0	0	0
20260726	98.96	1.04	12	29	28	31			0	0	0	0	0	0
20260727	99.31	0.69	109	530	148	204			0	0	0	0	0	0
20260728	99.16	0.84	97	313	261	185			0	0	0	0	0	0
20260729	99.16	0.84	131	406	302	275			0	0	0	0	0	0
20260730	99.16	0.84	136	540	413	196			0	0	0	0	0	0
20260731	99.16	0.84	114	512	275	275			0	0	0	0	0	0
20260801	99.16	0.84	14	66	48	42			0	0	0	0	0	0
20260803	99.16	0.84	186	562	300	481			0	0	0	0	0	0

	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Fund Confirmation	Error Rate
Calendar date (24h based on JST)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20260804	99.16	0.84	163	527	242	242			0	0	0	0	0	0
20260805	99.16	0.84	184	456	379	225			0	0	0	0	0	0
20260806	99.16	0.84	158	465	286	286			0	0	0	0	0	0
20260807	99.16	0.84	152	638	350	350			0	0	0	0	0	0
20260808	99.16	0.84	12	56	28	37			0	0	0	0	0	0
20260810	98.96	1.04	110	279	226	166			0	0	0	0	0	0
20260812	98.96	1.04	68	233	111	124			0	0	0	0	0	0
20260813	98.96	1.04	51	164	73	154			0	0	0	0	0	0
20260814	99.16	0.84	44	137	82	55			0	0	0	0	0	0
20260817	98.76	1.24	67	237	74	62			0	0	0	0	0	0
20260818	98.32	1.68	41	128	86	107			0	0	0	0	0	0
20260819	98.84	1.16	44	207	90	112			0	0	0	0	0	0
20260820	99.06	0.94	38	155	109	56			0	0	0	0	0	0
20260821	98.76	1.24	32	105	120	102			0	0	0	0	0	0
20260823	99.06	0.94	2	6	34	13			0	0	0	0	0	0
20260824	99.16	0.84	61	180	201	183			0	0	0	0	0	0
20260825	99.16	0.84	42	172	186	155			0	0	0	0	0	0
20260826	99.16	0.84	41	168	98	192			0	0	0	0	0	0
20260827	99.16	0.84	55	163	194	177			0	0	0	0	0	0
20260828	99.16	0.84	61	207	191	123			0	0	0	0	0	0
20260831	99.16	0.84	100	359	196	320			0	0	0	0	0	0
20260901	99.16	0.84	111	443	370	147			0	0	0	0	0	0
20260902	99.16	0.84	180	720	268	292			0	0	0	0	0	0
20260903	99.16	0.84	148	470	301	227			0	0	0	0	0	0
20260904	98.96	1.04	105	395	231	208			0	0	0	0	0	0
20260907	99.16	0.84	137	522	249	169			0	0	0	0	0	0
20260908	99.16	0.84	144	522	185	210			0	0	0	0	0	0
20260909	99.16	0.84	138	340	196	331			0	0	0	0	0	0
20260910	99.16	0.84	157	436	180	266			0	0	0	0	0	0
20260911	99.16	0.84	96	328	330	231			0	0	0	0	0	0
20260913	98.96	1.04	6	19	17	29			0	0	0	0	0	0
20260914	99.16	0.84	98	256	288	344			0	0	0	0	0	0
20260915	99.3	0.7	122	351	169	250			0	0	0	0	0	0
20260916	99.16	0.84	89	216	311	311			0	0	0	0	0	0
20260917	99.16	0.84	86	329	293	293			0	0	0	0	0	0
20260918	98.96	1.04	71	200	159	181			0	0	0	0	0	0
20260920	99.16	0.84	5	16	25	22			0	0	0	0	0	0
20260921	99.16	0.84	93	274	283	283			0	0	0	0	0	0
20260922	99.16	0.84	111	463	214	260			0	0	0	0	0	0

	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Fund Confirmation	Error Rate
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20260923	99.16	0.84	95	240	300	165			0	0	0	0	0	0
20260924	99.06	0.94	83	317	276	255			0	0	0	0	0	0
20260925	99.16	0.84	92	412	127	107			0	0	0	0	0	0
20260926	98.96	1.04	4	22	30	34			0	0	0	0	0	0
20260927	98.96	1.04	5	20	20	37			0	0	0	0	0	0
20260928	98.96	1.04	132	564	253	226			0	0	0	0	0	0
20260929	98.96	1.04	124	548	223	358			0	0	0	0	0	0
20260930	98.96	1.04	120	471	417	166			0	0	0	0	0	0

	KPI	Definition	Calculation method
Mito & C	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds
	VERIFICA_PAGAMENTO	Payment initiation: daily average of the response rate in relation to the banking verification services and preparation of payment request, following these criteria: calculation on the basis of the sum of payment operations carried out with daily deadlines	Daily average response time in milliseconds (ms) by getting the information from the system log
	CONFERMA_PAGAMENTO	Payment confirmation: daily average of the response rate in relation to the banking payment services: calculation basis made of the operations carried out daily with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	INFO_SALDO	Statement visualisation: daily average of the response rate in relation to the statement visualisation, following these criteria: calculation basis made by the statement visualisation operations, carried out with daily deadlines; or calculation basis made by all the operation for the visualisation of the detailed transactions on the account, carried out with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	LISTA_MOVIMENTI	List of movements: daily average of the response rate in relation to the operations concerning the movements visualisation on a recurring pilot base test	Daily average response time in milliseconds (ms) by getting the information from the system log
	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds

API TPP	VERIFICA_PAGAMENTO	Payment initiation: daily average of the response rate in relation to the banking verification services and preparation of payment request, following these criteria: calculation on the basis of the sum of payment operations carried out with daily deadlines	Daily average response time in milliseconds (ms) by getting the information from the system log
	CONFERMA_PAGAMENTO	Payment confirmation: daily average of the response rate in relation to the banking payment services: calculation basis made of the operations carried out daily with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	INFO_SALDO	Statement visualisation: daily average of the response rate in relation to the statement visualisation, following these criteria: calculation basis made by the statement visualisation operations, carried out with daily deadlines; or calculation basis made by all the operation for the visualisation of the detailed transactions on the account, carried out with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	LISTA_MOVIMENTI	List of movements: daily average of the response rate in relation to the operations concerning the movements visualisation on a recurring pilot base test	Daily average response time in milliseconds (ms) by getting the information from the system log
	Fund Confirmation	The daily average time (in milliseconds) taken, per request, for Cabel to provide the PISP with a ‘yes/no’ confirmation of funds	Daily average response time in milliseconds (ms) by getting the information from the system log
	Error Rate	The daily error response rate – calculated as the number of error messages concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by Cabel from AISPs, PISPs and CBPIIs in the same day.	Calculated as the number of error messages (e.g. HTTP 408, 503, 500) concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by