Indicatori fondamentali di prestazione (KPI) - secondo trimestre 2025

Lo scopo di questo documento vuole essere quello di dare la possibilità ad Autorità e Terze Parti d confrontare gli indicatori di prestazione delle interfacce
con le statistiche relative all'utilizzo delle API resposte per le Terze Parti

| | Mito & C | | | | | | API TPP | | | | | | | |
| | Uptime | Downtime | VERIFICA_PAGAMENTO | CONFERMA_PAGAMENTO | INFO_SALDO | LISTA_MOVIMENTI | Uptime | Downtime | VERIFICA_PAGAMENTO | CONFERMA_PAGAMENTO | INFO_SALDO | LISTA_MOVIMENTI | Fund Confirmation | Error Rate |
Calendar date (24h based on JST)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20250401	99,44	0,56	93	335	254	328			0	0	0	0	0	0
20250402	99,44	0,56	113	278	143	233			0	0	0	0	0	0
20250403	99,44	0,56	107	306	290	225			0	0	0	0	0	0
20250404	99,44	0,56	105	374	187	187			0	0	0	0	0	0
20250405	99,44	0,56	13	45	29	24			0	0	0	0	0	0
20250407	99,44	0,56	120	554	227	129			0	0	0	0	0	0
20250408	99,44	0,56	126	352	284	192			0	0	0	0	0	0
20250409	99,44	0,56	119	427	216	286			0	0	0	0	0	0
20250410	99,44	0,56	145	564	299	129			0	0	0	0	0	0
20250411	99,44	0,56	122	413	153	112			0	0	0	0	0	0
20250412	96,53	3,47	12	44	24	32			0	0	0	0	0	0
20250413	95,83	4,17	4	13	24	18			0	0	0	0	0	0
20250414	99,44	0,56	87	265	264	321			0	0	0	0	0	0
20250415	99,44	0,56	145	584	230	328			0	0	0	0	0	0
20250416	99,44	0,56	97	367	136	200			0	0	0	0	0	0
20250417	99,44	0,56	97	296	148	249			0	0	0	0	0	0
20250418	99,44	0,56	66	243	218	169			0	0	0	0	0	0
20250419	99,44	0,56	11	38					0	0	0	0	0	0
20250422	99,44	0,56	99	232	175	280			0	0	0	0	0	0
20250423	99,44	0,56	85	261	102	160			0	0	0	0	0	0
20250424	99,44	0,56	69	180	129	147			0	0	0	0	0	0
20250425	99,44	0,56	7	29	26	26			0	0	0	0	0	0
20250426	99,44	0,56	6	25	30	14			0	0	0	0	0	0
20250428	99,44	0,56	97	390	259	191			0	0	0	0	0	0
20250429	99,44	0,56	122	414	168	305			0	0	0	0	0	0
20250430	99,44	0,56	129	501	163	163			0	0	0	0	0	0
20250501	99,44	0,56	15	49	27	15			0	0	0	0	0	0
20250502	99,44	0,56	61	217	76	175			0	0	0	0	0	0
20250504	99,44	0,56	12	34	11	26			0	0	0	0	0	0

Calendar date (24h based on JST)	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Fund Confirmation	Error Rate
	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20250505	99,44	0,56	136	335	202	313			0	0	0	0	0	0
20250506	99,44	0,56	128	324	296	176			0	0	0	0	0	0
20250507	99,44	0,56	115	339	232	300			0	0	0	0	0	0
20250508	99,44	0,56	144	478	293	249			0	0	0	0	0	0
20250509	99,44	0,56	149	705	213	122			0	0	0	0	0	0
20250510	99,44	0,56	21	72					0	0	0	0	0	0
20250511	99,44	0,56	11	49	24	24			0	0	0	0	0	0
20250512	99,44	0,56	164	479	348	191			0	0	0	0	0	0
20250513	99,44	0,56	137	411	126	267			0	0	0	0	0	0
20250514	99,44	0,56	119	403	244	158			0	0	0	0	0	0
20250515	99,44	0,56	114	467	302	166			0	0	0	0	0	0
20250516	99,44	0,56	82	249	222	163			0	0	0	0	0	0
20250519	99,44	0,56	89	279	210	108			0	0	0	0	0	0
20250520	99,44	0,56	99	312	104	104			0	0	0	0	0	0
20250521	99,44	0,56	76	239	217	200			0	0	0	0	0	0
20250522	99,44	0,56	71	240	140	123			0	0	0	0	0	0
20250523	99,44	0,56	70	225	200	200			0	0	0	0	0	0
20250525	99,44	0,56	7	29	24	24			0	0	0	0	0	0
20250526	99,44	0,56	78	322	206	246			0	0	0	0	0	0
20250527	99,44	0,56	84	217	198	179			0	0	0	0	0	0
20250528	99,44	0,56	88	386	137	118			0	0	0	0	0	0
20250529	99,44	0,56	92	215	160	256			0	0	0	0	0	0
20250530	99,44	0,56	95	235	281	155			0	0	0	0	0	0
20250601	99,44	0,56	7	27	15	15			0	0	0	0	0	0
20250602	99,44	0,56	14	36	22	25			0	0	0	0	0	0
20250603	99,44	0,56	122	413	281	227			0	0	0	0	0	0
20250604	99,44	0,56	110	476	286	185			0	0	0	0	0	0
20250605	99,44	0,56	125	491	323	274			0	0	0	0	0	0
20250606	99,44	0,56	136	304	266	222			0	0	0	0	0	0
20250607	99,44	0,56	18	65	37	37			0	0	0	0	0	0
20250609	99,44	0,56	158	399	143	277			0	0	0	0	0	0
20250610	99,44	0,56	178	802	244	348			0	0	0	0	0	0
20250611	99,44	0,56	137	402	119	253			0	0	0	0	0	0
20250612	99,44	0,56	115	297	112	196			0	0	0	0	0	0
20250613	99,44	0,56	97	312	227	187			0	0	0	0	0	0
20250614	99,44	0,56	15	57					0	0	0	0	0	0
20250616	99,44	0,56	102	433	320	224			0	0	0	0	0	0
20250617	99,44	0,56	97	222	109	210			0	0	0	0	0	0
20250618	99,44	0,56	71	336	97	116			0	0	0	0	0	0

		Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Fund Confirmation	Error Rate
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20250619	99,44	0,56	81	354	241	223			0	0	0	0	0	0
20250620	99,44	0,56	89	242	166	220			0	0	0	0	0	0
20250621	99,44	0,56	8	24					0	0	0	0	0	0
20250623	99,44	0,56	81	333	142	181			0	0	0	0	0	0
20250624	99,44	0,56	70	181	121	204			0	0	0	0	0	0
20250625	99,44	0,56	90	345	222	242			0	0	0	0	0	0
20250626	99,44	0,56	85	343	104	202			0	0	0	0	0	0
20250627	99,44	0,56	90	282	183	262			0	0	0	0	0	0
20250630	99,44	0,56	111	485	257	229			0	0	0	0	0	0

	KPI	Definition	Calculation method
Mito & C	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds
	VERIFICA_PAGAMENTO	Payment initiation: daily average of the response rate in relation to the banking verification services and preparation of payment request, following these criteria: calculation on the basis of the sum of payment operations carried out with daily deadlines	Daily average response time in milliseconds (ms) by getting the information from the system log
	CONFERMA_PAGAMENTO	Payment confirmation: daily average of the response rate in relation to the banking payment services: calculation basis made of the operations carried out daily with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	INFO_SALDO	Statement visualisation: daily average of the response rate in relation to the statement visualisation, following these criteria: calculation basis made by the statement visualisation operations, carried out with daily deadlines; or calculation basis made by all the operation for the visualisation of the detailed transactions on the account, carried out with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	LISTA_MOVIMENTI	List of movements: daily average of the response rate in relation to the operations concerning the movements visualisation on a recurring pilot base test	Daily average response time in milliseconds (ms) by getting the information from the system log
	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds

API TPP	VERIFICA_PAGAMENTO	Payment initiation: daily average of the response rate in relation to the banking verification services and preparation of payment request, following these criteria: calculation on the basis of the sum of payment operations carried out with daily deadlines	Daily average response time in milliseconds (ms) by getting the information from the system log
	CONFERMA_PAGAMENTO	Payment confirmation: daily average of the response rate in relation to the banking payment services: calculation basis made of the operations carried out daily with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	INFO_SALDO	Statement visualisation: daily average of the response rate in relation to the statement visualisation, following these criteria: calculation basis made by the statement visualisation operations, carried out with daily deadlines; or calculation basis made by all the operation for the visualisation of the detailed transactions on the account, carried out with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	LISTA_MOVIMENTI	List of movements: daily average of the response rate in relation to the operations concerning the movements visualisation on a recurring pilot base test	Daily average response time in milliseconds (ms) by getting the information from the system log
	Fund Confirmation	The daily average time (in milliseconds) taken, per request, for Cabel to provide the PISP with a 'yes/no' confirmation of funds	Daily average response time in milliseconds (ms) by getting the information from the system log
	Error Rate	The daily error response rate – calculated as the number of error messages concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by Cabel from AISPs, PISPs and CBPIIs in the same day.	Calculated as the number of error messages (e.g. HTTP 408, 503, 500) concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by