

Indicatori fondamentali di prestazione (KPI) - primo trimestre 2025

Lo scopo di questo documento vuole essere quello di dare la possibilità ad Autorità e Terze Parti di confrontare gli indicatori di prestazione delle interfacce con le statistiche relative all'utilizzo delle API risposte per le Terze Parti

	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Fund Confirmation	Error Rate
Calendar date (24h based on JST)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20250101	99,44	0,56	6	21	22	17			0	0	0	0	0	0
20250102	99,44	0,56	75	269	136	115			0	0	0	0	0	0
20250103	99,44	0,56	68	339	152	170			0	0	0	0	0	0
20250104	99,44	0,56	15	57	25	17			0	0	0	0	0	0
20250107	99,44	0,56	117	453	381	238			0	0	0	0	0	0
20250108	99,44	0,56	126	498	178	274			0	0	0	0	0	0
20250109	99,44	0,56	163	496	135	135			0	0	0	0	0	0
20250110	99,44	0,56	181	615	331	207			0	0	0	0	0	0
20250111	99,44	0,56	22	102	28	22			0	0	0	0	0	0
20250113	99,44	0,56	127	570	181	132			0	0	0	0	0	0
20250114	99,44	0,56	126	539	286	124			0	0	0	0	0	0
20250115	99,44	0,56	93	463	181	116			0	0	0	0	0	0
20250116	99,44	0,56	107	445	198	113			0	0	0	0	0	0
20250117	99,44	0,56	77	299	96	96			0	0	0	0	0	0
20250120	99,44	0,56	101	373	133	176			0	0	0	0	0	0
20250121	99,44	0,56	86	326	266	106			0	0	0	0	0	0
20250122	99,44	0,56	70	342	114	185			0	0	0	0	0	0
20250123	99,44	0,56	71	320	126	177			0	0	0	0	0	0
20250124	99,44	0,56	83	247	191	140			0	0	0	0	0	0
20250127	99,44	0,56	81	226	273	109			0	0	0	0	0	0
20250128	99,44	0,56	92	292	122	237			0	0	0	0	0	0
20250129	99,44	0,56	75	194	212	109			0	0	0	0	0	0
20250130	99,44	0,56	90	322	228	208			0	0	0	0	0	0
20250131	99,44	0,56	85	281	279	257			0	0	0	0	0	0
20250202	99,44	0,56	7	26	13	22			0	0	0	0	0	0
20250203	99,44	0,56	103	402	257	307			0	0	0	0	0	0
20250204	99,44	0,56	118	304	173	149			0	0	0	0	0	0
20250205	96,81	3,19	111	421	274	192			0	0	0	0	0	0
20250206	99,44	0,56	103	432	171	150			0	0	0	0	0	0

	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAG AMENTO	CONFERMA_PA GAMENTO	INFO_SALDO	LISTA_MOVIME NTI	Uptime	Downtime	VERIFICA_PAG AMENTO	CONFERMA_P AGAMENTO	INFO_SALDO	LISTA_MOVIME NTI	Fund Confirmation	Error Rate
Calendar date (24h based on JST)	=100%- downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%- downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20250207	99,44	0,56	127	409	152	255			0	0	0	0	0	0
20250210	99,44	0,56	153	478	272	272			0	0	0	0	0	0
20250211	99,44	0,56	122	440	213	145			0	0	0	0	0	0
20250212	99,44	0,56	104	422	217	280			0	0	0	0	0	0
20250213	99,44	0,56	93	393	202	222			0	0	0	0	0	0
20250214	99,44	0,56	84	399	157	120			0	0	0	0	0	0
20250217	99,44	0,56	108	291	259	259			0	0	0	0	0	0
20250218	99,44	0,56	77	232	237	256			0	0	0	0	0	0
20250219	99,44	0,56	73	194	113	131			0	0	0	0	0	0
20250220	99,44	0,56	84	344	108	210			0	0	0	0	0	0
20250221	99,44	0,56	69	182	105	154			0	0	0	0	0	0
20250223	96,53	3,47	7	21	17	20			0	0	0	0	0	0
20250224	99,44	0,56	88	265	130	191			0	0	0	0	0	0
20250225	99,44	0,56	83	266	186	106			0	0	0	0	0	0
20250226	99,44	0,56	84	337	137	248			0	0	0	0	0	0
20250227	99,44	0,56	84	224	264	2			0	0	0	0	0	0
20250228	99,44	0,56	93	254	216	216			0	0	0	0	0	0
20250301	99,44	0,56	12	31	34	31			0	0	0	0	0	0
20250303	99,44	0,56	122	387	342	370			0	0	0	0	0	0
20250304	99,44	0,56	123	368	315	315			0	0	0	0	0	0
20250305	99,44	0,56	105	367	308	123			0	0	0	0	0	0
20250306	99,44	0,56	110	445	250	162			0	0	0	0	0	0
20250307	99,44	0,56	115	545	152	256			0	0	0	0	0	0
20250308	99,44	0,56	15	38	20	31			0	0	0	0	0	0
20250309	99,44	0,56	21	76	23	31			0	0	0	0	0	0
20250310	99,44	0,56	182	664	144	334			0	0	0	0	0	0
20250311	99,44	0,56	130	5	168	306			0	0	0	0	0	0
20250312	99,44	0,56	102	458	274	254			0	0	0	0	0	0
20250313	99,44	0,56	102	322	247	167			0	0	0	0	0	0
20250314	99,44	0,56	74	286	91	91			0	0	0	0	0	0
20250317	99,44	0,56	90	412	208	164			0	0	0	0	0	0
20250318	99,44	0,56	89	204	106	206			0	0	0	0	0	0
20250319	99,44	0,56	76	217	202	113			0	0	0	0	0	0
20250320	99,44	0,56	71	234	198	181			0	0	0	0	0	0
20250321	99,44	0,56	74	244	208	107			0	0	0	0	0	0
20250322	99,44	0,56	9	32	30	13			0	0	0	0	0	0
20250324	99,44	0,56	80	202	254	254			0	0	0	0	0	0
20250325	99,44	0,56	89	367	135	117			0	0	0	0	0	0
20250326	99,44	0,56	83	289	207	97			0	0	0	0	0	0

	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Fund Confirmation	Error Rate
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20250327	99,44	0,56	81	199	226	226			0	0	0	0	0	0
20250328	99,44	0,56	93	272	202	104			0	0	0	0	0	0
20250331	99,44	0,56	108	385	167	141			0	0	0	0	0	0

	KPI	Definition	Calculation method
Mito & C	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds
	VERIFICA_PAGAMENTO	Payment initiation: daily average of the response rate in relation to the banking verification services and preparation of payment request, following these criteria: calculation on the basis of the sum of payment operations carried out with daily deadlines	Daily average response time in milliseconds (ms) by getting the information from the system log
	CONFERMA_PAGAMENTO	Payment confirmation: daily average of the response rate in relation to the banking payment services: calculation basis made of the operations carried out daily with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	INFO_SALDO	Statement visualisation: daily average of the response rate in relation to the statement visualisation, following these criteria: calculation basis made by the statement visualisation operations, carried out with daily deadlines; or calculation basis made by all the operation for the visualisation of the detailed transactions on the account, carried out with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	LISTA_MOVIMENTI	List of movements: daily average of the response rate in relation to the operations concerning the movements visualisation on a recurring pilot base test	Daily average response time in milliseconds (ms) by getting the information from the system log
	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds

API TPP	VERIFICA_PAGAMENTO	Payment initiation: daily average of the response rate in relation to the banking verification services and preparation of payment request, following these criteria: calculation on the basis of the sum of payment operations carried out with daily deadlines	Daily average response time in milliseconds (ms) by getting the information from the system log
	CONFERMA_PAGAMENTO	Payment confirmation: daily average of the response rate in relation to the banking payment services: calculation basis made of the operations carried out daily with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	INFO_SALDO	Statement visualisation: daily average of the response rate in relation to the statement visualisation, following these criteria: calculation basis made by the statement visualisation operations, carried out with daily deadlines; or calculation basis made by all the operation for the visualisation of the detailed transactions on the account, carried out with daily deadlines.	Daily average response time in milliseconds (ms) by getting the information from the system log
	LISTA_MOVIMENTI	List of movements: daily average of the response rate in relation to the operations concerning the movements visualisation on a recurring pilot base test	Daily average response time in milliseconds (ms) by getting the information from the system log
	Fund Confirmation	The daily average time (in milliseconds) taken, per request, for Cabel to provide the PISP with a 'yes/no' confirmation of funds	Daily average response time in milliseconds (ms) by getting the information from the system log
	Error Rate	The daily error response rate – calculated as the number of error messages concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by Cabel from AISPs, PISPs and CBPIIs in the same day.	Calculated as the number of error messages (e.g. HTTP 408, 503, 500) concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by