

KPI Report

Date	Dedicated Interface (COMSUITE API)												User Interface (GCMS Plus)							
	Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average	
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Average	Single payment	Bulk payment	Balances		Transactions
			Single payment	Bulk payment	Single payment	Bulk payment														
Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.		
01 Oct 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	470	185	41	60	189	
02 Oct 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	492	181	45	59	194	
03 Oct 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	485	193	44	59	195	
04 Oct 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	468	188	44	57	189	
05 Oct 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	447	270	57	73	212	
06 Oct 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	524	251	46	73	223	
07 Oct 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	457	188	43	55	186	
08 Oct 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	457	180	42	57	184	
09 Oct 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	455	173	43	58	182	
10 Oct 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	441	237	43	59	195	
11 Oct 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	460	187	44	59	188	
12 Oct 2024	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	509	224	62	83	219	
13 Oct 2024	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!	
14 Oct 2024	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	451	180	42	55	182	
15 Oct 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	442	186	41	57	182	
16 Oct 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	467	192	43	60	191	
17 Oct 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	465	190	44	59	189	
18 Oct 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	444	187	43	60	184	
19 Oct 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	465	207	55	81	202	
20 Oct 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	213	49	119	127	
21 Oct 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	435	189	41	58	181	
22 Oct 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	438	182	45	60	181	
23 Oct 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	444	179	44	62	182	
24 Oct 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	449	188	43	60	185	
25 Oct 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	441	189	43	60	183	
26 Oct 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	446	206	55	84	198	
27 Oct 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	1636	92	134	621	
28 Oct 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	434	184	40	59	179	
29 Oct 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	452	186	45	61	186	
30 Oct 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	458	182	44	61	186	
31 Oct 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	493	181	42	62	194	
01 Nov 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	472	186	44	63	191	
02 Nov 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	534	189	56	77	214	
03 Nov 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	656	201	49	80	246	
04 Nov 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	473	178	42	58	188	
05 Nov 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	465	180	43	58	187	
06 Nov 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	458	178	43	58	184	
07 Nov 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	436	180	43	58	179	
08 Nov 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	452	184	43	58	184	
09 Nov 2024	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	517	218	57	80	218	
10 Nov 2024	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-	
11 Nov 2024	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	435	179	41	54	177	
12 Nov 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	446	183	43	57	182	
13 Nov 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	450	184	43	58	184	
14 Nov 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	453	186	42	58	185	
15 Nov 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	448	191	43	58	185	
16 Nov 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	478	221	55	76	208	
17 Nov 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	309	198	50	71	157	
18 Nov 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	440	179	40	57	179	
19 Nov 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	430	184	42	59	179	
20 Nov 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	442	189	43	59	183	
21 Nov 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	435	181	44	60	180	
22 Nov 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	427	182	42	58	178	
23 Nov 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	453	208	53	73	197	
24 Nov 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	436	249	47	76	202	
25 Nov 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	439	181	43	56	180	
26 Nov 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	436	180	42	62	180	
27 Nov 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	464	199	43	60	191	
28 Nov 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	439	184	43	62	182	
29 Nov 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	462	186	41	62	188	
30 Nov 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	615	280	53	78	257	
01 Dec 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	237	54	78	123	
02 Dec 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	462	187	42	59	188	
03 Dec 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	460	190	46	60	189	
04 Dec 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	489	187	45	59	195	
05 Dec 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	487	189	45	59	195	
06 Dec 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	456	197	44	58	189	
07 Dec 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	510	210	55	73	212	
08 Dec 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	440	196	-	64	-	
09 Dec 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	450	176	40	54	180	
10 Dec 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	453	208	44	57	190	
11 Dec 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	459	186	45	58	187	
12 Dec 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	453	180	44	59	184	
13 Dec 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	470	189	42	59	190	
14 Dec 2024	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	492	219	56	76	211	
15 Dec 2024	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	234	705	-	
16 Dec 2024	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	452	185	40	57	184	
17 Dec 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	448	191	43	57	185	
18 Dec 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0								

