

Calendar date (24h based on JST)	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAG AMENTO	CONFERMA_P AGAMENTO	INFO_SALDO	LISTA_MOVIME NTI	Uptime	Downtime	VERIFICA_PAG AMENTO	CONFERMA_P AGAMENTO	INFO_SALDO	LISTA_MOVIME NTI	Fund Confirmation	Error Rate
	=100%- downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%- downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20201201	100	0	54	2396	154	173	100	0	0	0	0	0	0	0
20201202	100	0	68	3072	158	286	100	0	0	0	0	0	0	0
20201203	100	0	57	5486	139	145	100	0	0	0	0	0	0	0
20201204	100	0	83	439	199	211	100	0	0	0	0	0	0	0
20201205	100	0	67	2682	201	102	100	0	0	0	0	0	0	0
20201207	100	0	95	172	273	252	100	0	0	0	0	0	0	0
20201209	99.54	0.46	60	269	135	160	100	0	0	0	0	0	0	0
20201210	99.77	0.23	95	486	153	141	100	0	0	0	0	0	0	0
20201211	99.77	0.23	76	768	216	235	100	0	0	0	0	0	0	0
20201212	100	0	101	269	110	91	100	0	0	0	0	0	0	0
20201213	100	0	80	112	66	90	100	0	0	0	0	0	0	0
20201214	100	0	80	410	268	323	100	0	0	0	0	0	0	0
20201215	100	0	77	330	130	227	100	0	0	0	0	0	0	0
20201216	100	0	45	273	108	119	100	0	0	0	0	0	0	0
20201217	100	0	75	6100	236	271	100	0	0	0	0	0	0	0
20201218	100	0	58	539	100	85	100	0	0	0	0	0	0	0
20201220	100	0	63	295	112	94	100	0	0	0	0	0	0	0
20201221	100	0	80	135	243	222	99.96	0.04	0	0	0	0	0	0
20201222	100	0	55	343	328	252	100	0	0	0	0	0	0	0
20201223	100	0	73	297	280	297	100	0	0	0	0	0	0	0
20201224	100	0	79	408	146	177	100	0	0	0	0	0	0	0
20201228	100	0	65	129	153	223	100	0	0	0	0	0	0	0
20201229	100	0	68	777	371	414	100	0	0	0	0	0	0	0
20201230	100	0	67	4451	162	217	100	0	0	0	0	0	0	0
20201231	100	0	75	3336	133	157	100	0	0	0	0	0	0	0
20210104	100	0	116	139	251	282	100	0	0	0	0	0	0	0
20210105	100	0	54	1887	149	162	100	0	0	0	0	0	0	0
20210106	100	0	74	272	124	150	100	0	0	0	0	0	0	0
20210107	100	0	79	539	177	138	100	0	0	0	0	0	0	0
20210108	100	0	83	809	232	278	100	0	0	0	0	0	0	0
20210109	100	0	106	236	84	69	100	0	0	0	0	0	0	0
20210110	100	0	58	218	91	77	100	0	0	0	0	0	0	0
20210111	100	0	89	359	212	289	100	0	0	0	0	0	0	0
20210112	100	0	62	412	164	181	100	0	0	0	0	0	0	0
20210113	100	0	54	268	127	172	100	0	0	0	0	0	0	0
20210114	100	0	76	4944	258	210	100	0	0	0	0	0	0	0
20210115	99.54	0.46	117	278	186	148	100	0	0	0	0	0	0	0
20210116	100	0	68	215	132	100	100	0	0	0	0	0	0	0
20210118	100	0	57	92	256	219	100	0	0	0	0	0	0	0
20210119	100	0	47	361	301	252	100	0	0	0	0	0	0	0
20210120	100	0	84	337	258	239	100	0	0	0	0	0	0	0
20210121	100	0	65	315	200	181	100	0	0	0	0	0	0	0
20210122	100	0	86	589	192	236	100	0	0	0	0	0	0	0
20210124	100	0	30	196	79	138	100	0	0	0	0	0	0	0
20210125	100	0	55	73	136	221	100	0	0	0	0	0	0	0
20210126	100	0	45	711	373	361	100	0	0	0	0	0	0	0
20210127	100	0	68	3317	177	226	100	0	0	0	0	0	0	0
20210128	100	0	79	2547	152	150	100	0	0	0	0	0	0	0
20210129	100	0	87	451	206	189	100	0	0	0	0	0	0	0
20210201	100	0	101	168	222	337	100	0	0	0	0	0	0	0
20210202	100	0	54	1939	159	182	100	0	0	0	0	0	0	0
20210203	100	0	67	265	120	144	100	0	0	0	0	0	0	0
20210204	100	0	78	571	173	164	100	0	0	0	0	0	0	0
20210205	100	0	86	789	215	304	100	0	0	0	0	0	0	0
20210208	100	0	99	347	193	272	100	0	0	0	0	0	0	0
20210209	100	0	63	431	156	181	100	0	0	0	0	0	0	0
20210210	100	0	54	264	135	159	100	0	0	0	0	0	0	0
20210211	100	0	75	4668	264	232	100	0	0	0	0	0	0	0
20210212	100	0	101	291	186	144	100	0	0	0	0	0	0	0
20210215	100	0	57	99	265	222	100	0	0	0	0	0	0	0
20210216	100	0	51	331	307	276	100	0	0	0	0	0	0	0
20210217	100	0	89	338	295	274	100	0	0	0	0	0	0	0
20210218	100	0	68	305	182	165	100	0	0	0	0	0	0	0
20210219	100	0	80	601	191	217	100	0	0	0	0	0	0	0
20210222	100	0	64	69	147	244	100	0	0	0	0	0	0	0
20210223	100	0	48	626	358	391	100	0	0	0	0	0	0	0
20210224	100	0	65	3463	147	242	100	0	0	0	0	0	0	0
20210225	100	0	91	2584	143	151	100	0	0	0	0	0	0	0
20210226	99.54	0.46	96	466	224	216	100	0	0	0	0	0	0	0
20210228	100	0	66	761	91	106	100	0	0	0	0	0	0	0

	KPI	Definition	Calculation method
Mito & C	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds
	VERIFICA_PAGAMENTO	As per attachment A9	Cabel to populate
	CONFERMA_PAGAMENTO	As per attachment A9	Cabel to populate
	INFO_SALDO	As per attachment A9	Cabel to populate
API TPP	LISTA_MOVIMENTI	As per attachment A9	Cabel to populate
	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds
	VERIFICA_PAGAMENTO	As per attachment A9	Cabel to populate
	CONFERMA_PAGAMENTO	As per attachment A9	Cabel to populate
	INFO_SALDO	As per attachment A9	Cabel to populate
	LISTA_MOVIMENTI	As per attachment A9	Cabel to populate
	Fund Confirmation	The daily average time (in milliseconds) taken, per request, for Cabel to provide the PISP with a 'yes/no' confirmation of funds	Cabel to populate
Error Rate	The daily error response rate – calculated as the number of error messages concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by Cabel from AISPs, PISPs and CBPIIs in the same day	Cabel to populate	