

KPI Report

Date	Uptime	Downtime	Dedicated Interface (COMSUITE API)												User Interface (GCMS Plus)							
			PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average			
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Single payment	Bulk payment	Balances	Transactions				
Calendar date based on JST	Shown in %: 1 - Downtime	Shown in %: Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds: Same with left Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response	Same with left	Same with left	Same with left	Shown in milliseconds: Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds: Calculate the average response time for row K, L, M.	Shown in %: Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of	Shown in %: 1 - Downtime	Shown in %: Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Same with left	Same with left	Same with left	Same with left	Shown in milliseconds: Calculate the average response time for row S, T, U, V.			
01 Oct 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	748	187	44	63	260			
02 Oct 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	792	185	45	61	271			
03 Oct 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	768	199	46	62	269			
04 Oct 2025	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	757	224	61	81	281			
05 Oct 2025	Sun	14.61%	85.39%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	208	247	470	308			
06 Oct 2025	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	894	194	44	57	297			
07 Oct 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	797	203	45	60	276			
08 Oct 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	844	186	45	60	284			
09 Oct 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	899	230	44	59	308			
10 Oct 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	879	248	44	59	308			
11 Oct 2025	Sat	91.70%	8.30%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	768	228	60	80	284			
12 Oct 2025	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-			
13 Oct 2025	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	896	189	42	55	295			
14 Oct 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	915	187	42	57	301			
15 Oct 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	846	197	45	60	287			
16 Oct 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	831	194	44	61	283			
17 Oct 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	840	199	43	60	286			
18 Oct 2025	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	91.90%	8.10%	943	239	56	76	329			
19 Oct 2025	Sun	14.61%	85.39%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	1334	-	-	1334			
20 Oct 2025	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	805	191	41	57	273			
21 Oct 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	819	189	43	59	277			
22 Oct 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	813	190	44	60	277			
23 Oct 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	887	193	46	61	297			
24 Oct 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	826	196	43	61	282			
25 Oct 2025	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	893	212	58	79	311			
26 Oct 2025	Sun	14.61%	85.39%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	496	213	57	85	213			
27 Oct 2025	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	788	187	40	58	268			
28 Oct 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	860	195	43	60	289			
29 Oct 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	909	207	43	61	305			
30 Oct 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	903	189	42	61	299			
31 Oct 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	835	204	42	63	286			
01 Nov 2025	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	1001	212	51	75	335			
02 Nov 2025	Sun	14.61%	85.39%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	127	80	103	103			
03 Nov 2025	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	831	190	43	61	282			
04 Nov 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	876	196	45	62	295			
05 Nov 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	855	204	46	61	291			
06 Nov 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	821	202	45	60	282			
07 Nov 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	863	196	45	60	291			
08 Nov 2025	Sat	91.70%	8.30%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	846	227	61	76	303			
09 Nov 2025	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-			
10 Nov 2025	Mon	91.70%	8.30%	-	-	-	-	-	-	-	-	0%	91.59%	8.41%	836	186	42	57	280			
11 Nov 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	852	196	44	60	288			
12 Nov 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	861	222	46</td					

