

KPI Report

Date	Dedicated Interface (COMSUITE API)														User Interface (GCMS Plus)							
	Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average			
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Average	Single payment	Bulk payment	Balances		Transactions		
			Single payment	Bulk payment	Single payment	Bulk payment																
Calendar date based on JST	Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Proceing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.		
01 Jul 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	564	189	43	63	215		
02 Jul 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	538	195	45	63	210		
03 Jul 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	549	192	46	61	212		
04 Jul 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	552	201	46	59	215		
05 Jul 2025	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	552	216	56	75	225		
06 Jul 2025	Sun	14.61%	85.39%	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	214	49	67	110		
07 Jul 2025	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	521	190	43	55	202		
08 Jul 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	498	192	44	57	198		
09 Jul 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	523	186	44	58	203		
10 Jul 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	543	225	44	59	218		
11 Jul 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	530	267	49	60	226		
12 Jul 2025	Sat	91.70%	8.30%	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	604	231	59	78	243		
13 Jul 2025	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-		
14 Jul 2025	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	533	182	44	55	204		
15 Jul 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	537	193	42	58	207		
16 Jul 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	547	190	43	60	210		
17 Jul 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	530	186	43	60	205		
18 Jul 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	530	191	44	60	206		
19 Jul 2025	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	528	239	58	81	226		
20 Jul 2025	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	42	75	58	-		
21 Jul 2025	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	529	187	43	57	204		
22 Jul 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	522	189	43	59	203		
23 Jul 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	512	193	43	60	202		
24 Jul 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	514	187	43	60	201		
25 Jul 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	523	191	43	61	204		
26 Jul 2025	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	574	229	55	79	234		
27 Jul 2025	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	50	63	57		
28 Jul 2025	Mon	91.62%	8.38%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	550	187	42	59	210		
29 Jul 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	559	184	45	61	212		
30 Jul 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	548	184	43	61	209		
31 Jul 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	576	190	42	63	218		
01 Aug 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	554	196	44	65	215		
02 Aug 2025	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	550	233	59	81	230		
03 Aug 2025	Sun	14.61%	85.39%	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	188	49	96	111		
04 Aug 2025	Mon	91.62%	8.38%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	584	189	45	57	219		
05 Aug 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	566	192	44	59	215		
06 Aug 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	580	199	46	59	221		
07 Aug 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	545	188	44	58	209		
08 Aug 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	538	188	43	59	207		
09 Aug 2025	Sat	91.70%	8.30%	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	564	220	62	76	230		
10 Aug 2025	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-		
11 Aug 2025	Mon	91.62%	8.38%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	578	191	42	53	216		
12 Aug 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	639	227	42	57	241		
13 Aug 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	586	188	42	57	218		
14 Aug 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	624	191	44	57	229		
15 Aug 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	556	180	42	57	209		
16 Aug 2025	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	691	291	57	73	278		
17 Aug 2025	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	466	466		
18 Aug 2025	Mon	91.62%	8.38%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	616	196	42	55	227		
19 Aug 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	587	179	42	57	216		
20 Aug 2025	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	578	183	42	58	215		
21 Aug 2025	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	585	186	42	59	218		
22 Aug 2025	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	585	186	43	57	218		
23 Aug 2025	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	662	227	60	78	257		
24 Aug 2025	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	219	49	100	123		
25 Aug 2025	Mon	91.62%	8.38%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	599	191	40	56	222		
26 Aug 2025	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	587	189	41	59	2		

