

KPI Report

Date	Dedicated Interface (COMSUITE API)													User Interface (GCMS Plus)						
	Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average	
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Single payment	Bulk payment	Balances	Transactions		
			Single payment	Bulk payment	Single payment	Bulk payment														
Calendar date based on JST	Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http code and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.
01 Jul 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	384	187	54	74	175	
02 Jul 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	181	45	71	99	
03 Jul 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	339	165	43	59	151	
04 Jul 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	330	162	44	60	149	
05 Jul 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	330	166	45	57	150	
06 Jul 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	347	166	44	58	154	
07 Jul 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	159	44	58	148	
08 Jul 2023	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	393	178	67	73	178	
09 Jul 2023	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-	
10 Jul 2023	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	325	161	40	55	145	
11 Jul 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	162	43	57	148	
12 Jul 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	337	161	42	57	149	
13 Jul 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	162	43	57	147	
14 Jul 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	322	165	42	58	147	
15 Jul 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	349	181	55	75	165	
16 Jul 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	51	73	62	
17 Jul 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	331	158	40	55	146	
18 Jul 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	331	160	41	59	148	
19 Jul 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	326	164	45	62	149	
20 Jul 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	333	163	43	59	150	
21 Jul 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	160	42	59	148	
22 Jul 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	345	197	57	72	168	
23 Jul 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	62	80	71	
24 Jul 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	315	154	41	56	141	
25 Jul 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	323	159	41	59	145	
26 Jul 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	322	155	42	61	145	
27 Jul 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	329	160	43	61	148	
28 Jul 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	162	42	62	148	
29 Jul 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	347	217	55	80	175	
30 Jul 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	217	51	66	111	
31 Jul 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	320	163	43	59	146	
01 Aug 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	161	44	62	149	
02 Aug 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	157	46	61	148	
03 Aug 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	158	46	60	148	
04 Aug 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	334	173	45	59	153	
05 Aug 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	365	201	56	77	175	
06 Aug 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	-	65	
07 Aug 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	342	164	41	54	150	
08 Aug 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	329	158	44	57	147	
09 Aug 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	323	160	43	56	145	
10 Aug 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	167	43	58	149	
11 Aug 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	347	171	43	58	155	
12 Aug 2023	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	377	237	61	78	188	
13 Aug 2023	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-	
14 Aug 2023	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	404	186	43	55	172	
15 Aug 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	164	42	57	151	
16 Aug 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	326	162	44	58	148	
17 Aug 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	341	169	43	59	153	
18 Aug 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	336	169	44	58	152	
19 Aug 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	372	202	57	75	177	
20 Aug 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	242	48	75	122	
21 Aug 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	333	163	40	56	148	
22 Aug 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	335	162	43	59	150	
23 Aug 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	158	43	58	147	
24 Aug 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	331	158	43	60	148	
25 Aug 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	337	165	43	60	151	
26 Aug 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	361	185	56	79	170	
27 Aug 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	1260	54	79	464	
28 Aug 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	314	152	41	58	141	
29 Aug 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	160	42	58	148	
30 Aug 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	335	156	42	60	148	
31 Aug 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	336	163	42	62	151	
01 Sep 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	337	169	44	62	153	
02 Sep 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	361	199	58	77	173	
03 Sep 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	50	81	65	
04 Sep 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	343	166	45	57	153	
05 Sep 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	335	164	43	56	150	
06 Sep 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	334	160	43	57	149	
07 Sep 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	165	45	57	151	
08 Sep 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	335	176	43	58	153	
09 Sep 2023	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	382	190	64	78	178	
10 Sep 2023	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-	
11 Sep 2023	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	338	168	41	55	150	
12 Sep 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	337	160	44	57	149	
13 Sep 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	335	161	42	57	148	
14 Sep 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	161	44	57	147	
15 Sep 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	331	160	43	58	148	
16 Sep 2023	Sat</																			

