

KPI Report

Date	Dedicated Interface (COMSUITE API)														User Interface (GCMS Plus)					
	Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average	
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Single payment	Bulk payment	Balances	Transactions		
			Single payment	Bulk payment	Single payment	Bulk payment														
Calendar date based on JST	Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.
01 Apr 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	354	164	48	71	159	
02 Apr 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	-	-	-
03 Apr 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	351	169	42	60	155	
04 Apr 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	159	45	59	149	
05 Apr 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	326	159	43	58	147	
06 Apr 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	323	164	44	57	147	
07 Apr 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	330	161	43	57	148	
08 Apr 2023	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	360	183	57	73	168	
09 Apr 2023	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-	-
10 Apr 2023	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	334	161	43	54	148	
11 Apr 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	344	168	43	57	153	
12 Apr 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	336	162	42	59	150	
13 Apr 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	165	42	60	149	
14 Apr 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	158	42	59	147	
15 Apr 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	358	189	54	75	169	
16 Apr 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	-	-	-
17 Apr 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	349	165	42	57	153	
18 Apr 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	164	44	61	149	
19 Apr 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	330	162	43	59	148	
20 Apr 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	167	44	62	151	
21 Apr 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	338	169	47	63	154	
22 Apr 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	350	190	58	77	169	
23 Apr 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	-	-	-
24 Apr 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	317	154	41	57	142	
25 Apr 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	167	43	58	149	
26 Apr 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	320	157	42	60	145	
27 Apr 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	321	154	41	60	144	
28 Apr 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	331	170	41	61	151	
29 Apr 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	367	217	53	79	179	
30 Apr 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	-	-	-
01 May 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.65%	8.35%	363	189	54	67	168	
02 May 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	316	154	42	58	142	
03 May 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	334	162	45	58	150	
04 May 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	318	153	44	59	144	
05 May 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	333	164	43	57	149	
06 May 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	364	215	54	71	176	
07 May 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	-	-	-
08 May 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	362	166	42	54	156	
09 May 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	334	160	42	56	148	
10 May 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	326	157	42	59	146	
11 May 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	335	164	44	58	150	
12 May 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	326	167	42	59	149	
13 May 2023	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	351	202	55	77	171	
14 May 2023	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-	-
15 May 2023	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	325	156	41	54	144	
16 May 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	324	167	42	57	148	
17 May 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	333	165	42	58	149	
18 May 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	335	170	44	59	152	
19 May 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	336	169	44	58	152	
20 May 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	357	174	54	78	166	
21 May 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	-	-	-
22 May 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	325	155	41	58	144	
23 May 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	321	158	45	57	145	
24 May 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	158	42	59	146	
25 May 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	324	155	42	58	145	
26 May 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	335	163	42	60	150	
27 May 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	363	192	54	77	172	
28 May 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	-	-	-
29 May 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	324	160	40	59	146	
30 May 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	317	154	41	59	143	
31 May 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	334	166	51	60	153	
01 Jun 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	336	172	44	62	154	
02 Jun 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	325	165	45	63	149	
03 Jun 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	367	223	57	76	181	
04 Jun 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	-	-	-
05 Jun 2023	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	359	167	42	57	156	
06 Jun 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	337	169	43	56	151	
07 Jun 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	335	164	42	56	149	
08 Jun 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	324	155	43	57	145	
09 Jun 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	348	170	45	57	155	
10 Jun 2023	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	374	219	55	68	179	
11 Jun 2023	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-	-
12 Jun 2023	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	360	166	43	54	156	
13 Jun 2023	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	342	161	42	57	150	
14 Jun 2023	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	323	160	43	58	146	
15 Jun 2023	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	331	159	42	58	147	
16 Jun 2023	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	344	167	43	60	153	
17 Jun 2023	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	368	205	56	76	176	
18 Jun 2023	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-			

