

KPI Report

Date	Dedicated Interface (COMSUITE API)													User Interface (GCMS Plus)						
	Uptime	Downtime	PISP Response				AISP Response					FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions	Single payment					Bulk payment	Balances	Transactions		
			Single payment	Bulk payment	Single payment	Bulk payment														
Calendar date based on JST	Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.
01 Oct 2022	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	348	168	48	71	159	
02 Oct 2022	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	165	49	69	94	
03 Oct 2022	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	334	160	41	56	148	
04 Oct 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	159	42	57	146	
05 Oct 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	325	155	43	56	145	
06 Oct 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	157	44	55	146	
07 Oct 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	317	166	41	56	145	
08 Oct 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.32%	355	179	54	74	165	
09 Oct 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	588	-	1063	826	
10 Oct 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.34%	340	154	39	52	146	
11 Oct 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	337	158	43	55	148	
12 Oct 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	322	160	43	56	145	
13 Oct 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	318	157	42	57	144	
14 Oct 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	326	166	43	57	148	
15 Oct 2022	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	348	211	56	76	173	
16 Oct 2022	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	57	57	
17 Oct 2022	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	321	161	41	54	144	
18 Oct 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	333	156	42	56	146	
19 Oct 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	331	162	44	57	148	
20 Oct 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	321	160	42	57	145	
21 Oct 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	172	42	59	151	
22 Oct 2022	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	368	183	61	78	172	
23 Oct 2022	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	603	268	150	138	290	
24 Oct 2022	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	319	151	40	54	141	
25 Oct 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	313	151	41	55	140	
26 Oct 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	320	151	41	57	142	
27 Oct 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	157	50	58	148	
28 Oct 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	333	156	46	59	148	
29 Oct 2022	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	358	217	51	73	175	
30 Oct 2022	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	389	180	46	69	171	
31 Oct 2022	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	315	155	39	56	141	
01 Nov 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	347	159	44	61	153	
02 Nov 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	342	162	44	60	152	
03 Nov 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	331	156	46	59	148	
04 Nov 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	329	161	44	58	148	
05 Nov 2022	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	338	190	54	75	164	
06 Nov 2022	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	343	207	47	92	172	
07 Nov 2022	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	325	159	44	53	145	
08 Nov 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	343	160	42	56	146	
09 Nov 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	321	158	44	55	144	
10 Nov 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	319	157	41	55	143	
11 Nov 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	340	164	42	57	151	
12 Nov 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	379	203	54	72	177	
13 Nov 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-	
14 Nov 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	333	160	40	52	146	
15 Nov 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	320	156	40	56	143	
16 Nov 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	163	42	57	148	
17 Nov 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	325	160	42	56	145	
18 Nov 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	325	158	44	57	146	
19 Nov 2022	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	350	182	57	73	166	
20 Nov 2022	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	1718	1718	
21 Nov 2022	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.65%	8.35%	348	164	40	53	151	
22 Nov 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	164	44	57	151	
23 Nov 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	160	42	57	146	
24 Nov 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	319	157	41	57	144	
25 Nov 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	161	42	57	147	
26 Nov 2022	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	351	188	53	75	167	
27 Nov 2022	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	188	47	72	96	
28 Nov 2022	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	329	156	40	55	145	
29 Nov 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	321	154	41	58	143	
30 Nov 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	162	41	59	148	
01 Dec 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	313	150	43	60	141	
02 Dec 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	330	163	45	59	149	
03 Dec 2022	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	376	177	56	74	171	
04 Dec 2022	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	185	53	59	99	
05 Dec 2022	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	351	158	42	53	151	
06 Dec 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	321	149	42	54	141	
07 Dec 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	155	43	55	145	
08 Dec 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	157	43	55	148	
09 Dec 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	348	163	42	56	152	
10 Dec 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	372	188	54	70	171	
11 Dec 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-	
12 Dec 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	324	155	41	55	144	
13 Dec 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	330	168	42	56	149	
14 Dec 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	316	151	42	57	142	
15 Dec 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	324	162	43	55	146	
16 Dec 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	162	41	57	150	

