Inter Norm Statute Norm Norm Statute Norm				Mite	& C						AD	TPP			
Barry Norme Norme <t< th=""><th></th><th>Uptime</th><th>Downtime</th><th>VERIFICA_PAG</th><th>CONFERMA_P</th><th>INFO_SALDO</th><th>LISTA_MOVIME NTI</th><th>Uptime</th><th>Downtime</th><th></th><th>CONFERMA_P</th><th></th><th></th><th></th><th>Error Rate</th></t<>		Uptime	Downtime	VERIFICA_PAG	CONFERMA_P	INFO_SALDO	LISTA_MOVIME NTI	Uptime	Downtime		CONFERMA_P				Error Rate
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	KPI	Definition	Calculation method			
		% of the time in 24h hour period when the interface	Shown in %;			
Mito & C	Uptime	is available.	For each 24 hour period, 100% minus the total percentage downtime in that period.			
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds			
	VERIFICA PAGAMENTO	As per attachement A9	Cabel to populate			
	CONFERMA PAGAMENTO	As per attachement A9	Cabel to populate			
	INFO SALDO	As per attachement A9	Cabel to populate			
	LISTA MOVIMENTI	As per attachement A9	Cabel to populate			
	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.			
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds			
API	VERIFICA PAGAMENTO	As per attachement A9	Cabel to populate			
TPP	CONFERMA PAGAMENTO	As per attachement A9	Cabel to populate			
	INFO SALDO	As per attachement A9	Cabel to populate			
	LISTA MOVIMENTI	As per attachement A9	Cabel to populate			
	Fund Confirmation	The daily average time (in milliseconds) taken, per request, for Cabel to provide the PISP with a 'yes/no' confirmation of funds	Cabel to populate			
	Error Rate	The daily error response rate – calculated as the number of error messages concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by Cabel from AISPs, PISPs and CBPIIs in the same day.	Cabel to populate			