

KPI Report

Date	Dedicated Interface (COMSUITE API)													User Interface (GCMS Plus)						
	Uptime	Downtime	PISP Response				AISP Response					FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions	Single payment					Bulk payment	Balances	Transactions		
			Single payment	Bulk payment	Single payment	Bulk payment														
Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.	
01 Apr 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	160	304	117	213	198
02 Apr 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	138	211	133	241	181
03 Apr 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
04 Apr 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	154	281	119	188	181
05 Apr 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	226	117	203	172
06 Apr 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	220	120	182	167
07 Apr 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	274	114	189	180
08 Apr 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	251	116	184	175
09 Apr 2022	Sat	70.83%	29.17%	-	-	-	-	-	-	-	-	-	0%	70.83%	29.17%	155	348	120	213	209
10 Apr 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	882	293	206	788	542
11 Apr 2022	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	307	161	43	56	142
12 Apr 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	362	171	46	58	159
13 Apr 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	325	156	45	59	146
14 Apr 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	156	45	59	147
15 Apr 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	337	172	44	60	153
16 Apr 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	325	196	55	79	164
17 Apr 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
18 Apr 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	321	150	39	52	141
19 Apr 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	314	149	41	55	140
20 Apr 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	308	150	42	56	139
21 Apr 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	305	152	42	56	139
22 Apr 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	297	149	42	59	137
23 Apr 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	323	183	58	75	160
24 Apr 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
25 Apr 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	320	156	40	55	143
26 Apr 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	325	151	41	57	144
27 Apr 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	309	148	42	60	140
28 Apr 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	323	153	41	59	144
29 Apr 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	340	168	42	59	152
30 Apr 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	360	184	52	73	167
01 May 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
02 May 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	349	182	45	61	159
03 May 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	319	162	45	60	146
04 May 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	323	160	45	59	147
05 May 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	318	159	43	57	144
06 May 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	318	151	43	57	142
07 May 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	336	181	56	75	162
08 May 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
09 May 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	315	150	41	54	140
10 May 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	304	146	41	55	137
11 May 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	309	153	41	56	140
12 May 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	312	149	42	55	140
13 May 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	161	42	55	146
14 May 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	357	213	51	71	173
15 May 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
16 May 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.65%	8.35%	315	188	43	53	145
17 May 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	323	153	41	54	143
18 May 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	336	165	40	54	149
19 May 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	314	163	41	55	143
20 May 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	318	157	42	55	143
21 May 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	351	184	53	74	165
22 May 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	3010	1517	2264
23 May 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	341	164	40	55	150
24 May 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	302	152	42	56	138
25 May 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	313	152	41	56	140
26 May 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	325	156	43	58	145
27 May 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	310	151	42	58	140
28 May 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	351	188	52	76	167
29 May 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	1277	-	214	746
30 May 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	323	158	40	55	144
31 May 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	321	158	42	56	144
01 Jun 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	335	165	42	60	150
02 Jun 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	325	159	43	59	147
03 Jun 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	324	163	44	57	147
04 Jun 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	330	188	57	80	163
05 Jun 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
06 Jun 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	337	164	43	54	149
07 Jun 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	324	157	42	54	144
08 Jun 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	161	43	55	147
09 Jun 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	324	157	43	55	145
10 Jun 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	314	154	42	54	141
11 Jun 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	366	177	54	75	168
12 Jun 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	46	-	46
13 Jun 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	333	162	41	53	147
14 Jun 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	309	149	41	54	138
15 Jun 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	328	154	42	55	145
16 Jun 2022	Thu	100.00%																		

