

KPI Report

Date	Dedicated Interface (COMSUITE API)													User Interface (GCMS Plus)					
	Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Single payment	Bulk payment	Balances	Transactions	
			Single payment	Bulk payment	Single payment	Bulk payment													
Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.
01 Jan 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	170	274	127	239	202
02 Jan 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
03 Jan 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	174	584	110	189	264
04 Jan 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	164	329	114	190	199
05 Jan 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	153	255	119	199	182
06 Jan 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	238	121	187	173
07 Jan 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	156	245	123	189	178
08 Jan 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	142	203	128	250	181
09 Jan 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	724	493	609
10 Jan 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	136	265	106	168	169
11 Jan 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	203	112	176	157
12 Jan 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	200	111	188	161
13 Jan 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	241	120	177	171
14 Jan 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	156	217	119	177	167
15 Jan 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	147	194	139	195	169
16 Jan 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
17 Jan 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	144	270	104	167	171
18 Jan 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	199	110	180	158
19 Jan 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	199	109	178	157
20 Jan 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	221	120	185	168
21 Jan 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	236	121	186	170
22 Jan 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	152	172	126	235	171
23 Jan 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
24 Jan 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	126	218	105	172	156
25 Jan 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	242	112	182	169
26 Jan 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	132	226	115	186	165
27 Jan 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	140	213	113	193	165
28 Jan 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	231	112	191	170
29 Jan 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	140	174	122	227	166
30 Jan 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
31 Jan 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	171	263	108	176	179
01 Feb 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	170	219	120	197	176
02 Feb 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	184	251	118	200	188
03 Feb 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	159	280	128	194	190
04 Feb 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	157	238	129	203	182
05 Feb 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	161	185	140	210	174
06 Feb 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
07 Feb 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	150	288	118	172	177
08 Feb 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	195	113	175	156
09 Feb 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	215	116	172	161
10 Feb 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	223	114	187	168
11 Feb 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	201	109	172	157
12 Feb 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	138	177	125	198	159
13 Feb 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
14 Feb 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	143	294	108	164	177
15 Feb 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	270	112	178	176
16 Feb 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	152	218	116	192	170
17 Feb 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	205	116	182	163
18 Feb 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	222	117	178	164
19 Feb 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	145	275	124	207	188
20 Feb 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
21 Feb 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	132	248	107	169	164
22 Feb 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	199	112	185	158
23 Feb 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	125	204	110	179	154
24 Feb 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	206	112	184	161
25 Feb 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	217	110	190	166
26 Feb 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	137	239	123	223	180
27 Feb 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
28 Feb 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	158	267	104	169	174
01 Mar 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	164	243	108	182	174
02 Mar 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	156	220	128	190	173
03 Mar 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	202	124	192	167
04 Mar 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	153	223	114	194	171
05 Mar 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	155	180	129	217	170
06 Mar 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
07 Mar 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	148	231	114	170	166
08 Mar 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	195	115	173	158
09 Mar 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	204	113	183	161
10 Mar 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	224	110	178	165
11 Mar 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	234	113	177	167
12 Mar 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	149	195	130	201	169
13 Mar 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	113	157	135
14 Mar 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	143	232	107	167	162
15 Mar 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	211	111	172	161
16 Mar 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	228	110	184	168
17 Mar 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	196	113	185	160
18 Mar 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	237	119	179	169
19 Mar 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	141	253	146	199	185
20 Mar 2022	Sun																		

