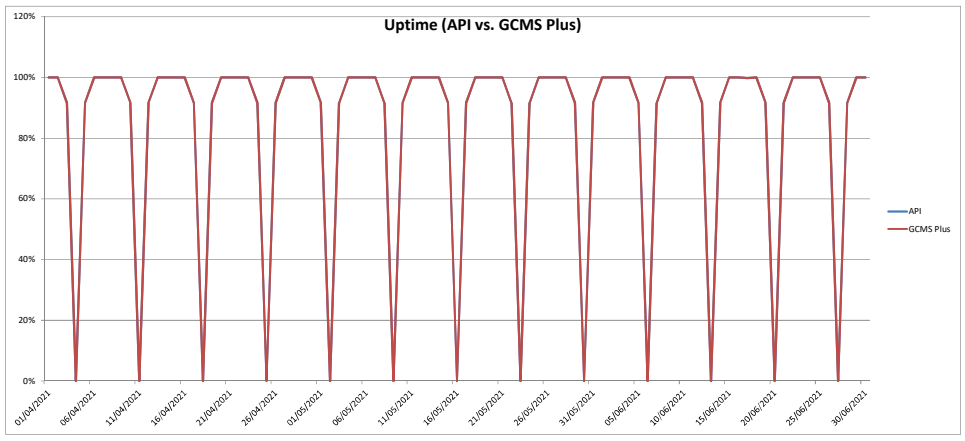
KPI Report

Date		Dedicated Interface (COMSUITE API)													User Interface (GCMS Plus)						
		Uptime	Downtime	PISP Response					AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average
				Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions	Average					Single payment	Bulk payment	Balances	Transactions	
				Single payment	Bulk payment	Single payment	Bulk payment														
Calendar date based on JST		Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Procesing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.
01 Apr 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	155	221	115	197	172
02 Apr 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	135	187	119	199	160
03 Apr 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	146	472	131	213	240
04 Apr 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
05 Apr 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	124	692	115	177	277
06 Apr 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	257	115	179	175
07 Apr 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	140	206	119	175	160
08 Apr 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	140	212	118	179	162
09 Apr 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	236	112	182	169
10 Apr 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	132	182	155	196	166
11 Apr 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
12 Apr 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	144	204	106	165	155
13 Apr 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	174	131	175	156
14 Apr 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	184	114	176	152
15 Apr 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	227	117	180	167
16 Apr 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	211	112	173	161
17 Apr 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	153	259	121	217	187
18 Apr 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
19 Apr 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	132	201	103	165	150
20 Apr 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	201	107	172	154
21 Apr 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	222	115	173	162
22 Apr 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	235	110	185	167
23 Apr 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	254	119	187	175
24 Apr 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	160	178	129	186	163
25 Apr 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
26 Apr 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	133	229	105	173	160
27 Apr 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	230	112	181	166
28 Apr 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	212	111	184	162
29 Apr 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	218	107	181	162
30 Apr 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	169	220	113	182	171
01 May 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	169	-	123	223	172
02 May 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
03 May 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	152	397	112	166	207
04 May 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	235	108	173	166
05 May 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	237	113	173	167
06 May 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	216	115	188	165
07 May 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	137	235	122	177	168
08 May 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	147	144	127	192	152
09 May 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
10 May 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	139	255	112	164	167
11 May 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	204	112	170	156
12 May 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	182	113	173	151
13 May 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	134	167	118	174	148
14 May 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	179	118	170	151
15 May 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	140	212	166	192	177
16 May 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
17 May 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	140	231	110	158	160
18 May 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	205	123	174	162
19 May 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	204	113	179	160
20 May 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	224	116	175	163
21 May 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	205	114	180	160
22 May 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	132	246	125	206	177
23 May 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
24 May 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	132	251	106	168	164
25 May 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	224	111	174	163
26 May 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	186	115	181	154
27 May 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	246	111	182	172
28 May 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	242	110	184	171
29 May 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	159	201	120	201	170
30 May 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
31 May 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	146	366	103	171	197
01 Jun 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	278	109	175	177
02 Jun 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	159	201	116	184	165
03 Jun 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	245	119	191	175
04 Jun 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	270	119	185	179
05 Jun 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	135	207	139	199	170
06 Jun 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
07 Jun 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	139	205	108	165	154
08 Jun 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	193	110	162	152
09 Jun 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	187	113	167	151
10 Jun 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	184	113	166	151
11 Jun 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	195	110	168	153
12 Jun 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	149	228	132	191	175
13 Jun 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
14 Jun 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	138	238	106	161	161
15 Jun 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	210	111	167	158
16 Jun 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	183	110	174	152
17 Jun 2021	Thu	99.80%	0.20%	-	-	-	-	-	-	-	-	-	-	0%	99.80%	0.20%	148	188	113	170	155
18 Jun 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	232	109	172	165
19 Jun 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	147	148	119	203	154
20 Jun 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
21 Jun 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	136	205	106	159	152
22 Jun 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	135	187	109	172	151
23 Jun 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	198	110	176	155
24 Jun 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	137	216	111	186	163
25 Jun 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	225	113	182	166
26 Jun 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	146	148	122	202	154
27 Jun 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
28 Jun 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	140	240	105	171	164
29 Jun 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	135	214	108	176	158
30 Jun 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	151	207	110	179	162

※"-" indicates that there was no execution.


Uptime (API vs. GCMS Plus)
120%
100%
80%
60%
40%
20%
0%
01/04/2021
06/04/2021
11/04/2021
16/04/2021
21/04/2021
26/04/2021
01/05/2021
06/05/2021
11/05/2021
16/05/2021
21/05/2021
26/05/2021
31/05/2021
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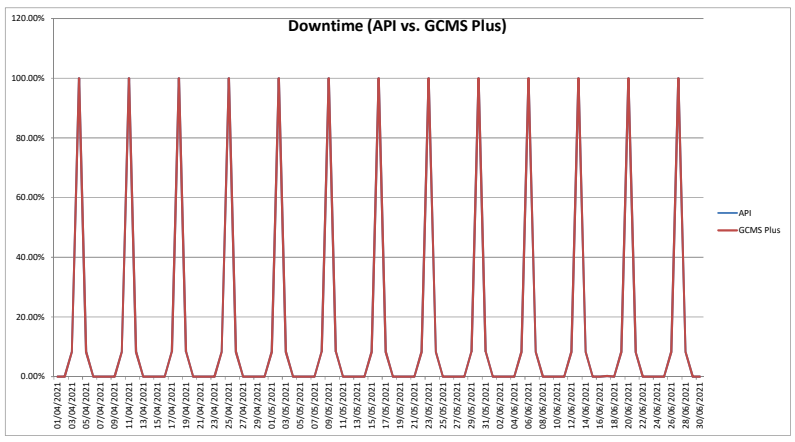
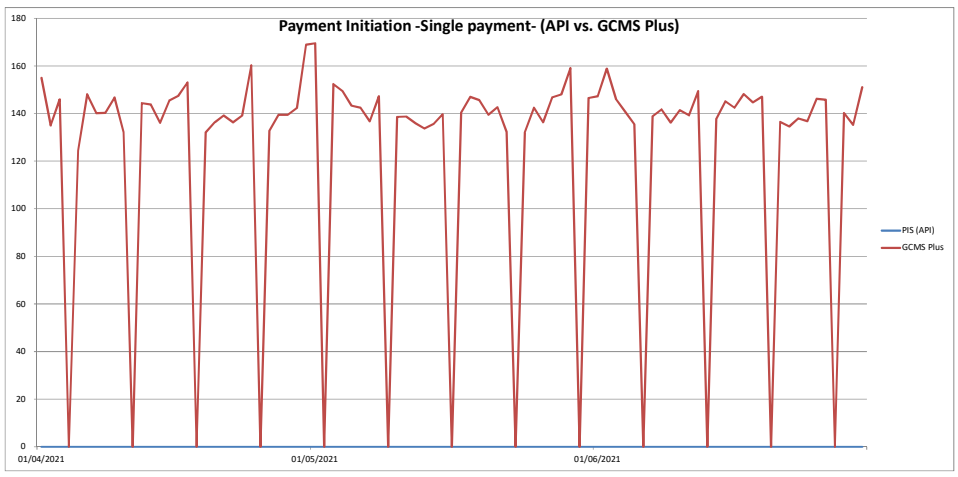
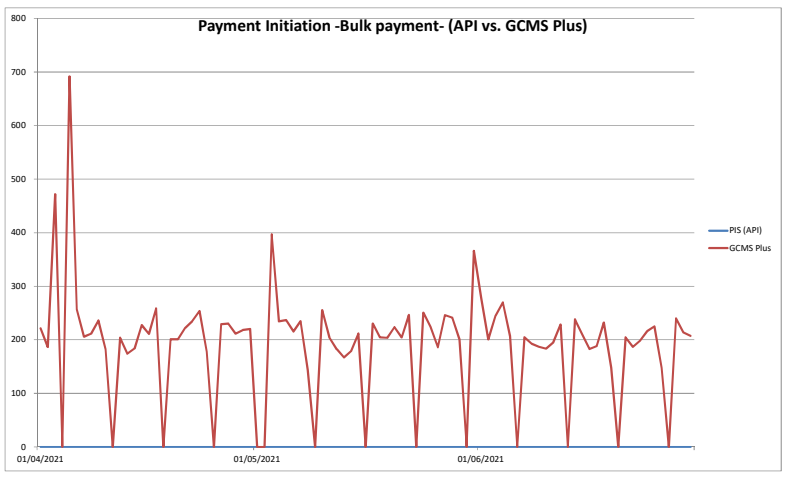
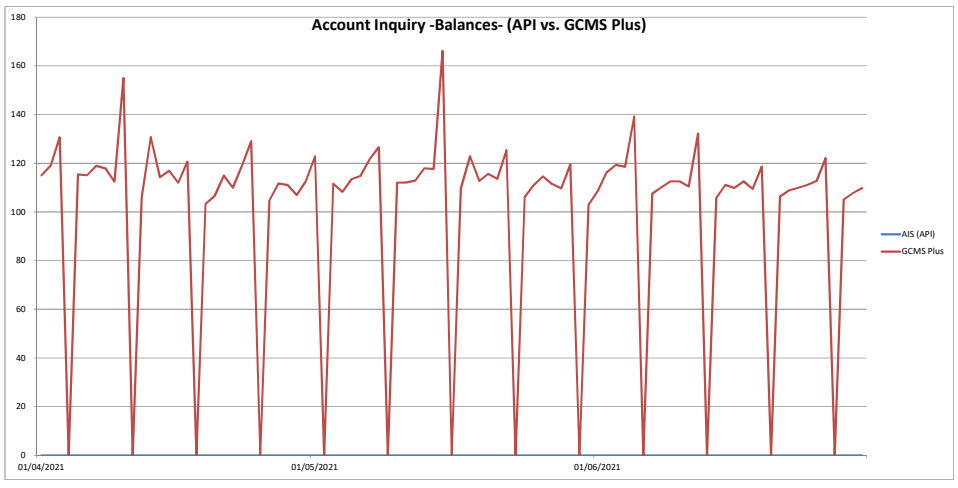
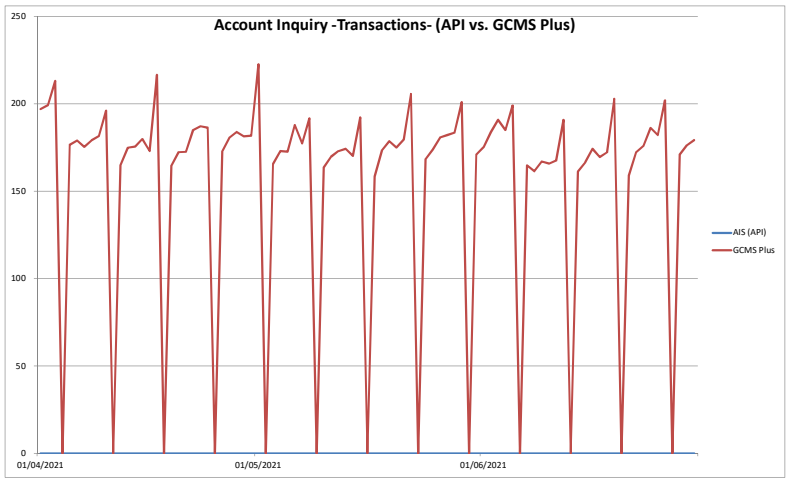
10/06/2021
15/06/2021
20/06/2021
25/06/2021
30/06/2021
API
GCMS Plus


Downtime (API vs. GCMS Plus)
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
API
GCMS Plus


Payment Initiation -Single payment- (API vs. GCMS Plus)
180
160
140
120
100
80
60
40
20
0
01/04/2021
01/05/2021
01/06/2021
PIS (API)
GCMS Plus


Payment Initiation -Bulk payment- (API vs. GCMS Plus)
800
700
600
500
400
300
200
100
0
01/04/2021
01/05/2021
01/06/2021
PIS (API)
GCMS Plus


Account Inquiry -Balances- (API vs. GCMS Plus)
180
160
140
120
100
80
60
40
20
0
01/04/2021
01/05/2021
01/06/2021
AIS (API)
GCMS Plus


Account Inquiry -Transactions- (API vs. GCMS Plus)
250
200
150
100
50
0
01/04/2021
01/05/2021
01/06/2021
AIS (API)
GCMS Plus