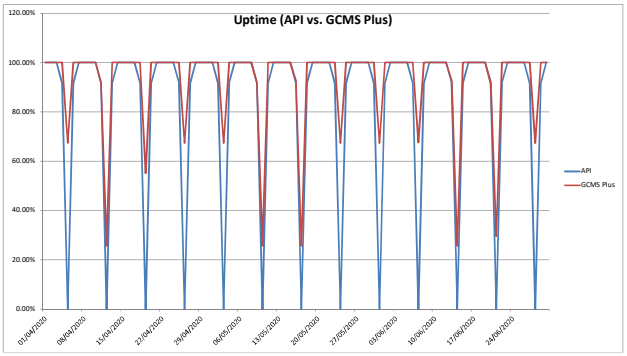
KPI Report

Date	Dedicated Interface (COMSUITE API)											User Interface (GCMS Plus)					
	Uptime	Downtime	PISP Response (Post payment)		PISP Response (Get payment status)		AISP Response			FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response	
			Single payment	Bulk payment	Single payment	Bulk payment	Reachable Accounts	Balances	Transactions					Single payment	Bulk payment	Balances	Transactions
Calendar date based on JST	Shown in %: 1 - Downtime	Shown in %: Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %: Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %: 1 - Downtime	Shown in %: Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Procesing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left
01 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	162	236	113	189
02 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	181	285	126	210
03 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	171	248	128	209
04 Apr 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	214	138	217
05 Apr 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.36%	32.64%	248	-	169	182
06 Apr 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	266	113	178
07 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	219	122	180
08 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	215	113	179
09 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	153	230	114	175
10 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	326	118	181
11 Apr 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.88%	8.12%	160	-	134	203
12 Apr 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	25.69%	74.31%	221	-	154	273
13 Apr 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	132	756	103	159
14 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	154	199	110	165
15 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	170	206	110	181
16 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	195	114	176
17 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	202	113	186
18 Apr 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	156	257	131	223
19 Apr 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	55.07%	44.93%	217	270	146	234
20 Apr 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	153	283	104	164
21 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	232	115	178
22 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	199	116	184
23 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	239	113	186
24 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	252	115	191
25 Apr 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	157	238	127	229
26 Apr 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.36%	32.64%	163	599	119	261
27 Apr 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	246	110	177
28 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	230	109	186
29 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	255	114	179
30 Apr 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	176	273	113	187
01 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	186	276	127	204
02 May 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	202	152	129	226
03 May 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.36%	32.64%	202	-	197	230
04 May 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	238	103	161
05 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	203	111	169
06 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	205	117	180
07 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	193	122	182
08 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	157	399	120	176
09 May 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.88%	8.12%	151	615	138	223
10 May 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	25.69%	74.31%	161	615	153	276
11 May 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	166	261	110	165
12 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	151	215	110	167
13 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	154	208	113	174
14 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	296	115	178
15 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	277	113	181
16 May 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	92.71%	7.29%	149	151	135	207
17 May 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	25.69%	74.31%	325	1620	209	274
18 May 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	259	106	165
19 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	241	111	176
20 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	186	112	183
21 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	270	115	183
22 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	151	245	117	173
23 May 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	201	129	208
24 May 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.36%	32.64%	297	-	249	269
25 May 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	278	110	162
26 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	241	110	176
27 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	217	107	182
28 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	156	269	109	181
29 May 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	157	323	112	179
30 May 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	158	243	121	211
31 May 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.36%	32.64%	188	-	143	231
01 Jun 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	155	220	103	163
02 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	180	264	113	178
03 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	177	223	122	191
04 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	155	253	115	184
05 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	164	248	114	180
06 Jun 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	305	129	195
07 Jun 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.57%	32.43%	384	-	145	214
08 Jun 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	153	227	104	158
09 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	151	200	112	170
10 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	163	186	108	175
11 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	241	114	170
12 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	216	114	172
13 Jun 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	92.47%	7.53%	149	171	126	219
14 Jun 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	25.69%	74.31%	204	-	197	217
15 Jun 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	157	256	106	168
16 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	162	246	108	176
17 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	198	111	176
18 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	152	233	113	175
19 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	153	245	113	178
20 Jun 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.88%	8.12%	150	177	151	193
21 Jun 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	29.52%	70.48%	468	-	226	285
22 Jun 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	220	108	165
23 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	225	111	178
24 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	238	112	181
25 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	243	108	183
26 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	252	114	183
27 Jun 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	157	160	131	215
28 Jun 2020	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.36%	32.64%	231	393	217	257
29 Jun 2020	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	239	105	175
30 Jun 2020	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	167	200	110	179

※"-" indicates that there was no execution.


Uptime (API vs. GCMS Plus)
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
01/04/2020
08/04/2020
15/04/2020
22/04/2020
29/04/2020
06/05/2020
13/05/2020
20/05/2020
27/05/2020
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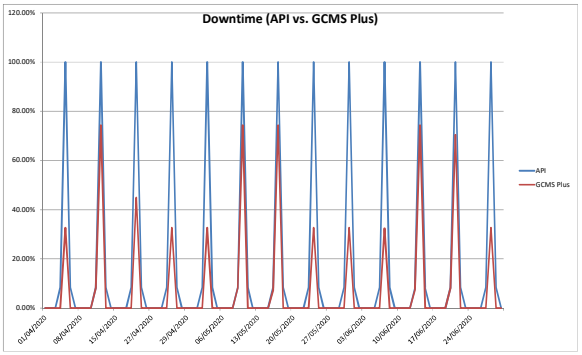
24/06/2020
API
GCMS Plus


Downtime (API vs. GCMS Plus)
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
01/04/2020
08/04/2020
15/04/2020
22/04/2020
29/04/2020
06/05/2020
13/05/2020
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27/05/2020
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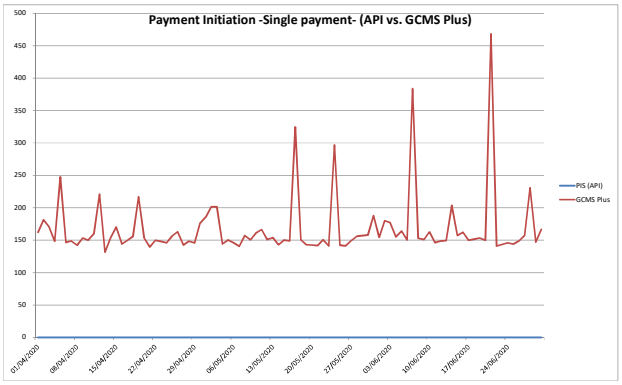
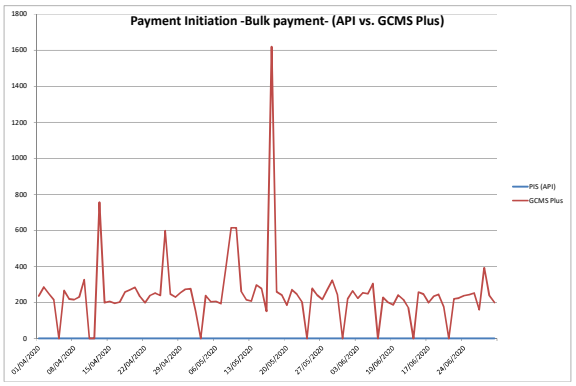
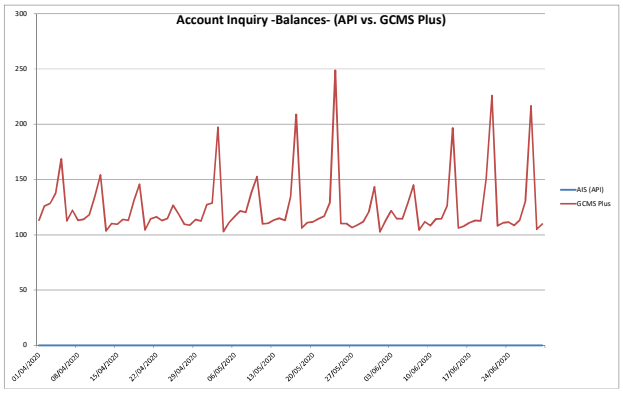
24/06/2020
API
GCMS Plus


Payment Initiation -Single payment- (API vs. GCMS Plus)
500
450
400
350
300
250
200
150
100
50
0
01/04/2020
08/04/2020
15/04/2020
22/04/2020
29/04/2020
06/05/2020
13/05/2020
20/05/2020
27/05/2020
03/06/2020
10/06/2020
17/06/2020
24/06/2020
PIS (API)
GCMS Plus


Payment Initiation -Bulk payment- (API vs. GCMS Plus)
1800
1600
1400
1200
1000
800
600
400
200
0
01/04/2020
08/04/2020
15/04/2020
22/04/2020
29/04/2020
06/05/2020
13/05/2020
20/05/2020
27/05/2020
03/06/2020
10/06/2020
17/06/2020
24/06/2020
PIS (API)
GCMS Plus


Account Inquiry -Balances- (API vs. GCMS Plus)
300
250
200
150
100
50
0
01/04/2020
08/04/2020
15/04/2020
22/04/2020
29/04/2020
06/05/2020
13/05/2020
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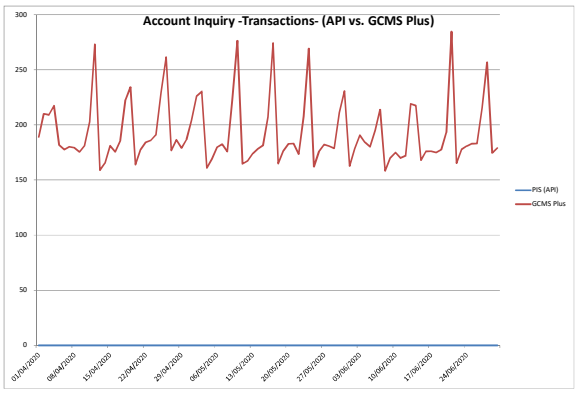
03/06/2020
10/06/2020
17/06/2020
24/06/2020
AIS (API)
GCMS Plus


Account Inquiry -Transactions- (API vs. GCMS Plus)
300
250
200
150
100
50
0
01/04/2020
08/04/2020
15/04/2020
22/04/2020
29/04/2020
06/05/2020
13/05/2020
20/05/2020
27/05/2020
03/06/2020
10/06/2020
17/06/2020
24/06/2020
PIS (API)
GCMS Plus