

KPI Report

Date	Dedicated interface (COMSUITE API)											User Interface (GCMS Plus)						
	Uptime	Downtime	PISP Response (Post payment)		PISP Response (Get payment status)		AISP Response			FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account Inquiry Response		
			Shown in %: Single payment	Shown in %: Bulk payment	Same with left	Same with left	Same with left	Same with left	Same with left					Same with left	Balances	Transactions		
Calendar date based on JST	Shown in %: 1- Downtime	Shown in %: Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds: Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Same with left	Same with left	Same with left	Same with left	Shown in milliseconds: Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %: Calculate error rate by getting number of http response and http code from API gateway	Shown in %: 1- Downtime	Shown in %: Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds: Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left
14 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	148	196	129	182	
15 Sep 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	16.67%	83.33%	1118	-	483	440	
16 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	200	102	157	
17 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	204	109	164	
18 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	210	110	169	
19 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	210	110	171	
20 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	190	110	177	
21 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	141	161	127	197	
22 Sep 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	58.33%	41.67%	409	-	170	443	
23 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	191	100	154	
24 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	198	105	168	
25 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	221	106	176	
26 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	234	108	179	
27 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	252	116	180	
28 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	207	124	217	
29 Sep 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	66.67%	33.33%	230	-	184	303	
30 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	222	103	170	
01 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	159	216	106	174	
02 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	170	221	119	190	
03 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	156	242	120	189	
04 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	224	135	181	
05 Oct 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	151	159	118	201	
06 Oct 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.96%	32.64%	-	-	209	253	
07 Oct 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	230	106	160	
08 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	212	114	170	
09 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	194	110	166	
10 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	215	112	171	
11 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	196	110	166	
12 Oct 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	161	117	208	
13 Oct 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	81.60%	38.40%	-	-	165	233	
14 Oct 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	132	221	97	148	
15 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	227	104	163	
16 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	162	113	167	
17 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	191	104	170	
18 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	157	237	106	170	
19 Oct 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	94.27%	5.73%	145	148	127	205	
20 Oct 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	63.32%	36.68%	496	-	163	278	
21 Oct 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	135	259	102	161	
22 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	133	192	106	164	
23 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	199	112	176	
24 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	206	108	174	
25 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	140	211	110	179	
26 Oct 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.88%	8.12%	123	144	122	223	
27 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	60.85%	39.15%	196	-	267	275	
28 Oct 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	154	276	102	171	
29 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	186	105	174	
30 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	220	108	175	
31 Oct 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	166	240	109	180	
01 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	173	270	110	187	
02 Nov 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	168	168	127	220	
03 Nov 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.96%	32.64%	387	-	262	300	
04 Nov 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	201	103	159	
05 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	235	114	171	
06 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	154	194	112	171	
07 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	140	221	112	181	
08 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	218	115	166	
09 Nov 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	133	195	117	191	
10 Nov 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.36%	32.64%	160	-	189	214	
11 Nov 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	131	229	102	153	
12 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	205	105	160	
13 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	185	107	165	
14 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	204	107	167	
15 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	218	107	170	
16 Nov 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.83%	8.17%	134	156	118	196	
17 Nov 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	28.94%	71.06%	241	253	221	330	
18 Nov 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	227	101	159	
19 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	214	104	163	
20 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	174	111	176	
21 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	196	114	173	
22 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	197	115	181	
23 Nov 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	134	158	116	225	
24 Nov 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	67.96%	32.64%	169	-	207	271	
25 Nov 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	126	220	100	168	
26 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	242	108	180	
27 Nov 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	204	107	178	
28 Nov 2019	100.00%	0.00																

