	Mito & C							API TPP						
	Uptime	Downtime	VERIFICA_PAG AMENTO	CONFERMA_PA GAMENTO	INFO_SALDO	LISTA_MOVIME NTI	Uptime	Downtime	VERIFICA_PAG AMENTO	CONFERMA_PA GAMENTO	INFO_SALDO	LISTA_MOVIME NTI	Fund Confirmation	Error Rate
Calendar date (24h based on JST)	=100%- downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%- downtime %	=%	daily average response time (ms)	As per tab 2				
20200901	. 100	C) 53	2366	167	186	100	0) () 0	C) 0	Ö	0
20200902	100	C) 62	2939	153	282	100	0) (0	C	0	0	0
20200903	100	C) 69	5314	152	130	100	0) (0	C) 0	0	0
20200904	100	C	81	509	201	195	100	0) (0) C) 0) 0	0
20200907	100	C) 78	165	274	288	100	0) (0) C) 0) 0	0
20200908	100	C	53	2099	168	175	100	0) (0	C) 0	0	0
20200909	100	C) 58	296	132	150	100	0) (0	C	0	0	0
20200910	100	C) 80	456	138	164	100	0) (0	C	0	0	0
20200911	. 100	C) 68	801	217	263	100	0) (0	C	0	0	0
20200913	100	C) 84	129	77		100	0) () 0	C) 0	0	-
20200914	100	C			253	339	100	0) () 0	0			0
20200915	99.77	0.23	68	381	124	230	100	0) () 0	-		0	_
20200916		C			108		100							_
20200917		C		6040	215		100	0) () 0	-			_
20200918		C	_				100) () 0	-		-	_
20200921		C					100			,				
20200922		C					100				-			_
20200923		C					100							
20200924		С	· -				100				-			_
20200925		C					100							_
20200926		С			83		100			,	-			_
20200928		С	•				100							_
20200929		C			406		100						-	-
20200930		C					100				-			_
20201001		C					100				-		-	_
20201002		C			193		100			,	-		-	_
20201005		C					100		,	,	_	-	_	
20201006		C			174		100				-		-	_
20201007		C					100			,			-	-
20201008							100							_
20201009		C					100			,		,	-	_
20201012		C	-				100				-			_
20201013		_	,				100			,		,		
20201014		0					100			,	-	,	-	_
20201015		0					100							_
20201016		0					100			,	_		-	_
20201019		0					100				-			
20201020		0			319		100				-			_
20201021	. 100	C	92	339	280	289	100	0) (0	О С) 0	0	0

	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAG AMENTO	CONFERMA_PA GAMENTO	INFO_SALDO	LISTA_MOVIME NTI	Uptime	Downtime	VERIFICA_PAG AMENTO	CONFERMA_PA	INFO_SALDO	LISTA_MOVIME NTI	Fund Confirmation	Error Rate
Calendar date (24h based on JST)	=100%- downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%- downtime %	=%	daily average response time (ms)	As per tab 2				
20201022	99.31	0.69	72	305	199	183	100	0) () (0	0	C	0
20201023	100	0	86	5 577	199	232	100	0) () () 0	0	C	0
20201025	100	0	28	194	81	134	100	0) () () 0	0	C	0
20201026	100	0	63	69	144	208	100	0) () () 0) 0	C	0
20201027	100	0	53	759	376	397	100	0) () () 0) 0	C	0
20201028	100	0	67	3003	148	243	100	0) () () 0	0	C	0
20201029	100	0	82	2666	138	146	100	0) () (0	0	C	0
20201030	100	0	89	498	215	208	100	0) () (0) 0	C	0
20201102	100	0	112	176	224	335	100	0) () (0	0	C	0
20201103	100	0	53	1740	164	180	100	0) () (0	0	C	0
20201104	100	0	68	3 262	112	148	100	0) () () 0	0	C	0
20201105		0	89	549	184	154	100) () (0	0	C	0
20201106	100	0	82	764	251	316	100	0) () () 0) 0	C	0
20201107		0					100) () () 0) 0	C	0
20201109	100	0	88	348	194	287	100	0) () () 0) 0	C	0
20201110		0					100) () () 0) 0	C	0
20201111		0	63				100) () () 0) 0	C	0
20201112		0					100) () (-	-
20201113		0.23					100) () () 0) 0	C	· ·
20201114		0					100) () (,	,	-	0
20201116		0					100) (,	,		_	_
20201117		0					100		•	,		-	-	_
20201118		0					100) () (_	· ·
20201119		0) () (_	_
20201120		0					100) () (-	-	_
20201123		0					100) (-	-	-	_
20201124		0					100		•) (,	,		· ·
20201125		0.23					100		,) (,	-	· ·
20201126		0					100		•) (,	_	_
20201127		0					100		•) (,	,	-	· ·
20201128		0					100) (-	-	-	-
20201130	100	0	112	2 171	255	317	100	0) () (0	0		0

	KPI	Definition	Calculation method				
		% of the time in 24h hour period when the interface is	Shown in %;				
	Uptime	available.	For each 24 hour period, 100% minus the total percentage downtime in				
			that period.				
		% of the time in 24h hour period when the interface is	Shown in %;				
		not available, including planned downtime (regular	Downtime is calculated as follows:				
		weekly maintenance window).	The total number of concurrent seconds per 24 hour period, starting and				
			ending at midnight, that any element of the interface is not available				
Mito & C	Downtime		divided by 86,400 (the number of seconds in 24h) and expressed as a				
Willo & C			percentage.				
			Downtime is calculated from the moment it has received the first request				
			in the series of five consecutive requests that were not replied to within 30				
			seconds				
	VERIFICA_PAGAMENTO	As per attachement A9	Cabel to populate				
	CONFERMA_PAGAMENTO	As per attachement A9	Cabel to populate				
	INFO_SALDO	As per attachement A9	Cabel to populate				
	LISTA_MOVIMENTI	As per attachement A9	Cabel to populate				
		% of the time in 24h hour period when the interface is	Shown in %;				
	Uptime	available.	For each 24 hour period, 100% minus the total percentage downtime in				
			that period.				
		% of the time in 24h hour period when the interface is	Shown in %;				
		not available, including planned downtime (regular	Downtime is calculated as follows:				
		weekly maintenance window).	The total number of concurrent seconds per 24 hour period, starting and				
			ending at midnight, that any element of the interface is not available				
	Downtime		divided by 86,400 (the number of seconds in 24h) and expressed as a				
			percentage.				
			Downtime is calculated from the moment it has received the first request				
			in the series of five consecutive requests that were not replied to within 30				
	VEDICIOA DA CAMENTO	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	seconds				
API TPP	VERIFICA_PAGAMENTO	As per attachement A9	Cabel to populate				
	CONFERMA_PAGAMENTO	As per attachement A9	Cabel to populate				
	INFO_SALDO	As per attachement A9	Cabel to populate				
	LISTA_MOVIMENTI	As per attachement A9	Cabel to populate				
		The daily average time (in milliseconds) taken, per	Cabel to populate				
	Fund Confirmation	request, for Cabel to provide the PISP with a 'yes/no'					
		confirmation of funds					
		The daily error response rate – calculated as the	Cabel to populate				
		number of error messages concerning errors					
	Error Rate	attributable to Cabel sent by the Cabel to the PISPs,					
		AISPs and CBPIIs per day, divided by the number of					
		requests received by Cabel from AISPs, PISPs and					
		CBPIIs in the same day.					