

KPI Report

Date	Dedicated Interface (COMSUITE API)													User Interface (GCMS Plus)					
	Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Single payment	Bulk payment	Balances	Transactions	
			Single payment	Bulk payment	Single payment	Bulk payment													
Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.
01 Oct 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	164	293	113	188	189
02 Oct 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	141	209	129	225	176
03 Oct 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
04 Oct 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	150	239	120	176	171
05 Oct 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	224	114	176	165
06 Oct 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	152	226	116	178	168
07 Oct 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	225	115	170	164
08 Oct 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	163	228	115	173	170
09 Oct 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	147	139	125	221	158
10 Oct 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
11 Oct 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	155	224	110	165	163
12 Oct 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	207	112	170	157
13 Oct 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	210	115	169	158
14 Oct 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	256	109	178	172
15 Oct 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	158	255	109	180	176
16 Oct 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	132	284	124	193	183
17 Oct 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
18 Oct 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	145	262	107	162	169
19 Oct 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	199	109	173	156
20 Oct 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	137	203	113	168	155
21 Oct 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	225	109	175	163
22 Oct 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	212	113	181	163
23 Oct 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	181	196	126	211	178
24 Oct 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
25 Oct 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	139	233	106	172	162
26 Oct 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	248	108	178	170
27 Oct 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	229	114	186	167
28 Oct 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	288	110	187	184
29 Oct 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	167	225	111	186	172
30 Oct 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.69%	8.31%	160	200	127	217	176
31 Oct 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
01 Nov 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	170	367	107	178	205
02 Nov 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	171	258	115	193	184
03 Nov 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	161	223	115	182	170
04 Nov 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	152	238	118	187	174
05 Nov 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	155	246	115	185	176
06 Nov 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	149	188	128	205	167
07 Nov 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	496
08 Nov 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	148	262	109	164	171
09 Nov 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	220	115	169	163
10 Nov 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	253	112	173	164
11 Nov 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	206	116	175	161
12 Nov 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	161	223	117	171	168
13 Nov 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	139	184	137	187	162
14 Nov 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
15 Nov 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	144	301	105	161	178
16 Nov 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	157	218	112	172	165
17 Nov 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	202	110	172	157
18 Nov 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	219	112	179	163
19 Nov 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	224	110	176	163
20 Nov 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	145	196	127	200	167
21 Nov 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
22 Nov 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	138	278	107	165	172
23 Nov 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	134	197	111	170	153
24 Nov 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	214	118	173	161
25 Nov 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	237	117	184	170
26 Nov 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	209	113	189	163
27 Nov 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	135	198	118	205	164
28 Nov 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
29 Nov 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	138	224	106	170	159
30 Nov 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	151	242	109	181	171
01 Dec 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	159	231	113	190	173
02 Dec 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	158	201	121	200	170
03 Dec 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	159	237	122	191	177
04 Dec 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	159	205	135	226	181
05 Dec 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
06 Dec 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	155	321	112	170	189
07 Dec 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	195	117	178	158
08 Dec 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	151	191	112	166	155
09 Dec 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	217	111	179	161
10 Dec 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	215	113	186	166
11 Dec 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	139	156	119	205	155
12 Dec 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	369
13 Dec 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	138	276	107	161	157
14 Dec 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	203	107	169	157
15 Dec 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	218	111	172	161
16 Dec 2021	Thu	99.80%	0.20%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	194	112	174	157
17 Dec 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	211	111	182	164
18 Dec 2021	Sat	91.67%	8.3																

