

KPI Report

Date	Dedicated Interface (COMSUITE API)											User Interface (GCMS Plus)						
	Uptime	Downtime	PISP Response (Post payment)		PISP Response (Get payment status)		AISP Response			FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		
			Single payment	Bulk payment	Single payment	Bulk payment	Reachable Accounts	Balances	Transactions					Single payment	Bulk payment	Balances	Transactions	
Calendar date based on JST	Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Same with left
14 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	148	196	129	182	
15 Sep 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	16.67%	83.33%	1118	-	483	440	
16 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	200	102	157	
17 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	204	109	164	
18 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	210	110	169	
19 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	210	110	171	
20 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	190	110	177	
21 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	141	161	127	197	
22 Sep 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	58.33%	41.67%	409	-	170	443	
23 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	191	100	154	
24 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	198	105	168	
25 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	221	106	176	
26 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	234	108	179	
27 Sep 2019	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	252	116	180	
28 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	207	124	217	
29 Sep 2019	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	66.67%	33.33%	230	-	164	303	
30 Sep 2019	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	222	102	170	

※ "-" indicates that there was no execution.

