

KPI Report

Date	Dedicated Interface (COMSUITE API)													User Interface (GCMS Plus)					
	Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Single payment	Bulk payment	Balances	Transactions	
			Single payment	Bulk payment	Single payment	Bulk payment													
Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.
01 Apr 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	335	165	41	59	150
02 Apr 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	342	162	43	59	151
03 Apr 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	159	45	60	149
04 Apr 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	166	44	58	152
05 Apr 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	164	43	57	151
06 Apr 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	364	207	57	78	176
07 Apr 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	175	-	122	148
08 Apr 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	344	162	41	59	152
09 Apr 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	326	183	42	62	154
10 Apr 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	168	44	60	153
11 Apr 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	337	165	43	59	151
12 Apr 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	338	167	49	58	153
13 Apr 2024	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	374	201	57	76	177
14 Apr 2024	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	896	303	-	-	600
15 Apr 2024	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	459	187	42	56	186
16 Apr 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	440	188	55	58	185
17 Apr 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	440	181	43	58	181
18 Apr 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	419	181	44	58	175
19 Apr 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	431	182	45	59	179
20 Apr 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	451	197	55	72	194
21 Apr 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	434	195	77	66	193
22 Apr 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	427	182	41	56	177
23 Apr 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	408	178	48	58	173
24 Apr 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	418	180	41	59	174
25 Apr 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	420	181	41	59	175
26 Apr 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	416	179	43	60	174
27 Apr 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	446	223	60	80	202
28 Apr 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	655	296	45	82	269
29 Apr 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	419	184	39	56	175
30 Apr 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	430	186	40	59	179
01 May 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	459	197	49	68	193
02 May 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	433	181	42	60	179
03 May 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	460	179	44	59	185
04 May 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	437	234	58	73	201
05 May 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	190	58	62	104
06 May 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	436	184	41	54	179
07 May 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	430	187	46	56	180
08 May 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	435	181	44	57	178
09 May 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	418	220	43	58	185
10 May 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	419	181	42	57	175
11 May 2024	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	529	216	62	76	221
12 May 2024	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-
13 May 2024	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	434	175	39	54	175
14 May 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	415	177	41	56	172
15 May 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	442	190	42	58	183
16 May 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	431	193	42	59	181
17 May 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	438	188	42	58	181
18 May 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	462	282	55	74	218
19 May 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	425	-	241	301	322
20 May 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	404	174	41	56	169
21 May 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	413	179	44	56	173
22 May 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	430	208	42	59	185
23 May 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	427	189	42	58	179
24 May 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	434	189	41	59	181
25 May 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	442	206	56	79	196
26 May 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	53	78	66
27 May 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	413	183	41	56	173
28 May 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	425	183	41	58	177
29 May 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	426	186	41	59	178
30 May 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	429	179	42	60	177
31 May 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	442	192	42	60	184
01 Jun 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	484	209	52	74	205
02 Jun 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	351	49	72	157
03 Jun 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	448	185	43	59	184
04 Jun 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	422	174	43	56	174
05 Jun 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	438	184	43	56	181
06 Jun 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	432	183	43	56	178
07 Jun 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	431	179	43	55	177
08 Jun 2024	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	429	210	58	72	192
09 Jun 2024	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-
10 Jun 2024	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	433	204	39	53	182
11 Jun 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	443	185	42	56	181
12 Jun 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	421	183	42	55	175
13 Jun 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	414	176	41	55	172
14 Jun 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	436	184	41	56	179
15 Jun 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	474	228	58	78	209
16 Jun 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	214	-	73	144
17 Jun 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	426	195	42	56	180
18 Jun 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	1						

