



Indicatori fondamentali di prestazione (KPI) - quarto trimestre 2024

Lo scopo di questo documento vuole essere quello di dare la possibilità ad Autorità e Terze Parti di confrontare gli indicatori di prestazione delle interfacce con le statistiche relative all'utilizzo delle API risposte per le Terze Parti

	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Uptime	Downtime	VERIFICA_PAGAMENTO	CONFERMA_PAGAMENTO	INFO_SALDO	LISTA_MOVIMENTI	Fund Confirmation	Error Rate
Calendar date (24h based on JST)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%-downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20241001	99,44	0	105	259	249	273			0	0	0	0	0	0
20241002	99,44	0,56	96	344	118	207			0	0	0	0	0	0
20241003	99,44	1,53	95	253	268	268			0	0	0	0	0	0
20241004	99,44	0	110	304	232	213			0	0	0	0	0	0
20241007	99,44	0,56	139	549	177	201			0	0	0	0	0	0
20241008	99,44	0	126	497	312	172			0	0	0	0	0	0
20241009	99,44	0,56	135	581	193	239			0	0	0	0	0	0
20241010	99,44	0,56	164	569	198	150			0	0	0	0	0	0
20241011	99,44	0,83	114	472	168	269			0	0	0	0	0	0
20241014	99,44	0,56	117	507	170	240			0	0	0	0	0	0
20241015	99,44	0,56	120	379	226	270			0	0	0	0	0	0
20241016	100	0,56	84	278	287	115			0	0	0	0	0	0
20241017	99,44	0,56	75	228	107	247			0	0	0	0	0	0
20241018	100	0,56	75	216	107	90			0	0	0	0	0	0
20241021	99,44	0	93	354	241	113			0	0	0	0	0	0
20241022	99,17	0,56	78	277	186	150			0	0	0	0	0	0
20241023	99,44	0,28	66	185	140	157			0	0	0	0	0	0
20241024	99,44	0,56	72	277	178	115			0	0	0	0	0	0
20241025	99,44	0,56	72	244	87	168			0	0	0	0	0	0
20241028	99,44	0,56	88	201	227	167			0	0	0	0	0	0
20241029	99,44	0,56	94	365	234	158			0	0	0	0	0	0
20241030	99,44	0,56	90	252	274	110			0	0	0	0	0	0
20241031	99,44	0,56	91	395	226	204			0	0	0	0	0	0
20241103	99,44	0,56	8	23	12	9			0	0	0	0	0	0
20241104	99,44	0,83	112	529	309	200			0	0	0	0	0	0
20241105	99,44	0,56	124	451	127	151			0	0	0	0	0	0
20241106	99,44	0,56	105	378	287	158			0	0	0	0	0	0
20241107	99,44	0,56	138	523	235	256			0	0	0	0	0	0
20241108	99,44	0,56	153	358	199	264			0	0	0	0	0	0

	Mito & C						API TPP							
	Uptime	Downtime	VERIFICA_PAG AMENTO	CONFERMA_P AGAMENTO	INFO_SALDO	LISTA_MOVIME NTI	Uptime	Downtime	VERIFICA_PAG AMENTO	CONFERMA_P AGAMENTO	INFO_SALDO	LISTA_MOVIME NTI	Fund Confirmation	Error Rate
Calendar date (24h based on JST)	=100%- downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	=100%- downtime %	=%	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	daily average response time (ms)	As per tab 2
20241109	99,44	0	14	61	18	33			0	0	0	0	0	0
20241111	99,44	0,56	166	703	160	338			0	0	0	0	0	0
20241112	99,44	0,56	126	460	300	277			0	0	0	0	0	0
20241113	99,44	0,56	100	265	243	144			0	0	0	0	0	0
20241114	99,44	0,56	115	372	106	166			0	0	0	0	0	0
20241115	99,44	0,56	92	367	145	263			0	0	0	0	0	0
20241118	99,44	0,56	93	316	142	164			0	0	0	0	0	0
20241119	99,44	1,11	80	339	96	132			0	0	0	0	0	0
20241120	99,44	0,56	87	303	195	119			0	0	0	0	0	0
20241121	99,44	0,56	75	208	180	197			0	0	0	0	0	0
20241122	99,44	0,56	73	241	201	119			0	0	0	0	0	0
20241123	99,44	0,56	9	38	12	12			0	0	0	0	0	0
20241124	99,44	0,56	6	15	21	12			0	0	0	0	0	0
20241125	99,44	0,56	94	296	245	224			0	0	0	0	0	0
20241126	99,44	0,97	77	275	199	141			0	0	0	0	0	0
20241127	99,44	0,56	82	340	240	240			0	0	0	0	0	0
20241128	99,44	0,56	88	261	190	231			0	0	0	0	0	0
20241129	99,44	0,56	95	330	266	244			0	0	0	0	0	0
20241202	99,44	0,56	108	272	306	247			0	0	0	0	0	0
20241203	99,44	0,56	130	543	218	296			0	0	0	0	0	0
20241204	99,44	0,56	122	432	275	230			0	0	0	0	0	0
20241205	99,44	0,56	102	310	265	222			0	0	0	0	0	0
20241206	99,44	0,56	120	333	277	111			0	0	0	0	0	0
20241209	99,44	0,56	163	669	278	251			0	0	0	0	0	0
20241210	99,44	0,56	160	487	295	347			0	0	0	0	0	0
20241211	99,44	0,56	121	382	284	123			0	0	0	0	0	0
20241212	98,89	0,56	121	393	291	160			0	0	0	0	0	0
20241213	99,44	0	116	432	198	283			0	0	0	0	0	0
20241216	99,44	0,56	116	456	333	225			0	0	0	0	0	0
20241217	99,44	0,56	113	445	197	173			0	0	0	0	0	0
20241218	99,44	0,56	142	434	245	222			0	0	0	0	0	0
20241219	99,44	0	173	668	178	178			0	0	0	0	0	0
20241220	99,44	0,56	162	709	298	322			0	0	0	0	0	0
20241223	99,44	0,56	132	485	317	222			0	0	0	0	0	0
20241224	99,44	0,56	56	220	106	86			0	0	0	0	0	0
20241225	99,44	0,56	4	13	10	8			0	0	0	0	0	0
20241226	99,44	0,56	7	27	9	9			0	0	0	0	0	0
20241227	99,44	0,56	82	241	95	131			0	0	0	0	0	0
20241230	99,44	0,56	110	449	310	286			0	0	0	0	0	0

	KPI	Definition	Calculation method
Mito & C	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds
	VERIFICA_PAGAMENTO	As per attachment A9	Cabel to populate
	CONFERMA_PAGAMENTO	As per attachment A9	Cabel to populate
	INFO_SALDO	As per attachment A9	Cabel to populate
	LISTA_MOVIMENTI	As per attachment A9	Cabel to populate
API TPP	Uptime	% of the time in 24h hour period when the interface is available.	Shown in %; For each 24 hour period, 100% minus the total percentage downtime in that period.
	Downtime	% of the time in 24h hour period when the interface is not available, including planned downtime (regular weekly maintenance window).	Shown in %; Downtime is calculated as follows: • The total number of concurrent seconds per 24 hour period, starting and ending at midnight, that any element of the interface is not available divided by 86,400 (the number of seconds in 24h) and expressed as a percentage. • Downtime is calculated from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds
	VERIFICA_PAGAMENTO	As per attachment A9	Cabel to populate
	CONFERMA_PAGAMENTO	As per attachment A9	Cabel to populate
	INFO_SALDO	As per attachment A9	Cabel to populate
	LISTA_MOVIMENTI	As per attachment A9	Cabel to populate
	Fund Confirmation	The daily average time (in milliseconds) taken, per request, for Cabel to provide the PISP with a 'yes/no' confirmation of funds	Cabel to populate
	Error Rate	The daily error response rate – calculated as the number of error messages concerning errors attributable to Cabel sent by the Cabel to the PISPs, AISPs and CBPIIs per day, divided by the number of requests received by Cabel from AISPs, PISPs and CBPIIs in the same day.	Cabel to populate